



CORPORATE OVERVIEW

Established as a facilities-based carrier in 1997, RNK Communications (RNK) is a privately held corporation, headquartered in Dedham, Massachusetts. Over the past ten years, since establishing its original switch in Bedford, MA, RNK Communications has grown into a national provider of communication products and services, with switching facilities across the US.

RNK has continued to grow and succeed in a very competitive telecommunications industry by maintaining strict control over its resources, decision-making and attention to detail. This has resulted in RNK remaining profitable year after year, while allowing for expansion of product offerings. Much of RNK's success can be attributed to its ability to function as both a traditional local/long distance telephone company with its own switching facilities, and as a developer of innovative software products and solutions.

RNK's diverse product portfolio can be categorized into four main product offerings: RNK Carrier, RNK Innovation, RNK Prepaid, and RNK VoIP. RNK's unmatched industry expertise, and technical innovation, enables it to offer a variety of advanced voice technologies. The RNK Innovation suite of products combines advanced telephony services with software development expertise to produce customized voice products and solutions. The RNK Carrier division is focused on providing multiple origination and termination services, along with the highest quality customized network solutions. RNK is the carrier of choice serving a range of communications providers, including international tier one carriers, CLECs, ISPs, broadband, and phone card providers. RNK VoIP is managed utilizing two separate platforms in conjunction with the resources of more than ten domestic and international carriers at all times, insuring both call completion and high quality service. RNK Prepaid offers a variety of service programs including prepaid Internet access, long distance, and international calling.

RNK understands the value of branding, and offers customers the ability to tailor their products to meet their branding goals. RNK will provide the "back office" functionality to support the custom-branded products and services delivered to customers. RNK believes that this service empowers customers to increase their own brand awareness, produce a value-added service, and develop and maintain customer loyalty.

RNK Communications prides itself on being a true "One-stop Communications Provider" for all its customers' needs by offering a wide variety of products and services, including Voice Over IP service, traditional local and long distance calling service, toll-free services, high-speed internet connectivity, custom software development, and prepaid calling cards. RNK provides customers with consolidated invoices that itemize charges for each product and/or service. RNK supports all of its products and services with 24/7 customer service and technical support, staffed by highly trained, courteous, live agents - not a recording. RNK's customer service department is comprised of professional, multi-lingual agents who have access to state-of-the-art technology to manage usage reports, network and usage fraud, trouble reports, rates, and more.

RNK Communications has built a reputation over the last 10 years as a reputable, service-oriented, customer-focused company. RNK delivers on its promises, supports its customers and provides a value-based service to a growing market. There are no gimmicks, hidden surprises, or extra fees associated with any of our services - when it comes to quality, reliability and dependability, nobody does it better than RNK.