

RNK Inc. d/b/a RNK Pennsylvania Inc.
Competitive Local Exchange Carrier

PA P.U.C. Tariff No. 2--Telephone
Supplement No. 2
2nd Revised Title Page
Supersedes 1st Revised Title Page

RNK Inc. d/b/a RNK Pennsylvania, Inc.

COMPETITIVE LOCAL EXCHANGE CARRIER
Local Service
Regulations and Schedule of Charge

This tariff applies to the intrastate charges applying to local exchange telecommunications services furnished by RNK Pennsylvania, Inc. (“Company”) between one or more points within the Commonwealth of Pennsylvania.

The Company’s tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission’s applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

Copies of this tariff may be inspected, during normal business hours, at Carrier's principal place of business, 333 Elm St., Suite 310, Dedham, MA 02026.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C and Verizon North Inc. Telephone Pa P.U.C. Nos. 1, 3, 5, and 6.

Supplement No. 2 adds a regulation regarding the use of 8YY Services with Direct Inward Dial, ISDN-PRI, or Digital Trunk Service Rates, introduces Direct Inward Dial (DID) Service, and modifies the rate for MyTempNumber[®] Service.

(C)

ISSUED: December 23, 2009
By:

Richard N. Koch, President
333 Elm Street
Dedham, MA 02026

Effective: December 24, 2009

RNK Inc. d/b/a RNK Pennsylvania Inc.
Competitive Local Exchange Carrier

PA P.U.C. Tariff No. 2--Telephone
Supplement No. 2
2nd Revised Page No. 1
Supersedes 1st Revised Page No. 1

List of Modifications

Supplement No. 2

Page

2nd Revised Title Page
2nd Revised Page No. 1
2nd Revised Page No. 2
1st Revised Page No. 34

1st Revised Page No. 55.5

Original Page No. 55.9
Original Page No. 55.10

Change

Updated Title Page
Updated List of Modifications
Updated Check Sheet
New Regulation regarding use of 8YY numbers with CIC 0099
or 0110 in conjunction with ISDN-PRI, Digital Trunk Port
Service or Direct Inward Dial (DID) Service
Decrease in rates for MyTempNumber® Basic and Premium
Services
New Direct Inward Dial (DID) Service
New Direct Inward Dial (DID) Service

ISSUED: December 23, 2009
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Effective: December 24, 2009

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet (s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION	SHEET	REVISION	SHEET	REVISION
Title	2 nd Revised (*)	36	Original	60	Original
1	2 nd Revised (*)	37	Original	61	Original
2	2 nd Revised (*)	38	Original	62	Original
3	Original	39	Original	63	Original
4	Original	40	Original	64	Original
5	Original	41	Original	65	Original
6	Original	42	Original	66	Original
7	Original	43	Original	67	Original
8	Original	44	Original	68	Original
9	Original	45	Original	69	Original
10	Original	46	Original	70	Original
11	Original	47	Original	71	Original
12	Original	48	Original	72	Original
13	Original	49	Original	73	Original
14	Original	50	Original	74	Original
15	Original	51	Original	75	Original
16	Original	52	Original	76	Original
17	Original	53	Original		
18	Original	54	1 st Revised		
19	Original	54.1	Original		
20	Original	54.2	Original		
21	Original	55	1 st Revised		
22	Original	55.1	Original		
23	Original	55.2	Original		
24	Original	55.3	Original		
25	Original	55.4	Original		
26	Original	55.5	1 st Revised (*)		
27	Original	55.6	Original		
28	Original	55.7	Original		
29	Original	55.8	Original		
30	Original	55.9	Original (*)		
31	Original	55.10	Original (*)		
32	Original	56	Original		
33	Original	57	Original		
34	1 st Revised (*)	58	Original		
35	Original	59	Original		

(*) indicates pages revised in the instant transmittal

(C)

ISSUED: December 23, 2009

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ISSUED: October 29, 2007
By:

Richard N. Koch, President
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Dedham, MA 02026

Effective: October 30, 2007

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

ISSUED: October 29, 2007
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Dedham, MA 02026

Effective: October 30, 2007

BILLING STANDARDS

The Company complies with the requirements of Chapter 64 in 52 Pa. Code regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with Chapter 64 regulations, the regulations in Chapter 64 will prevail.

ISSUED: October 29, 2007
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Effective: October 30, 2007

SYMBOLS SHEET

(D) Indicates Decreased Rate

(I) Indicates Increased Rate

(C) Indicates any other change

ISSUED: October 29, 2007
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Effective: October 30, 2007

TARIFF FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PA P.U.C.. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the PA P.U.C. follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets – Check Sheets – When a tariff filing is made with the PA P.U.C., an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the PA P.U.C.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Access Line: An arrangement that connects the Customer's telephone to an RNK-designated switching center or point of presence.

Advance Payment: Part or all of a payment required before the start of service.

Authorized User: A person, firm, corporation, or any other entity authorized by the Customer to use the Company's service under the terms and conditions of this notice. The Customer remains responsible for payment of services.

Central Office or CO: A site where local telephone switches and other equipment reside for purposes of routing calls and other functions.

Company or Carrier: RNK Inc. d/b/a RNK Pennsylvania, Inc., the issuer of this Tariff.

Commission or "PUC": Pennsylvania Public Utility Commission

Customer: The person, firm, corporation or other entity that orders, cancels, amends or uses services from, and is responsible for, payment of charges and compliance with the Company's applicable notices or tariffs.

Customer Provided Equipment or "CPE": Communications equipment acquired by the customer with which the customer intends to use, in conjunction with services provided by the Company, to connect to the Company's network.

Dedicated Facility: A facility or equipment system or subsystem set aside for the sole use of a specific customer.

Direct Inward Dial or "DID": A type of one-way calling service that provides the capability in a PBX (Private Branch Exchange) or Centrex System (or functional equivalent) for dialing to a station from the switching network, without attendant assistance.

Direct Outward Dial or "DOD": A type of one-way calling service that provides the capability in a PBX (Private Branch Exchange) or Centrex System (or functional equivalent) for outward dialing to an outside station without attendant assistance.

ISSUED: October 29, 2007

By:

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Effective: October 30, 2007

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D

End User: Any Customer of an intrastate telecommunications service that is not a carrier.

Individual Case Basis (“ICB”): A service arrangement in which the regulations, rates, and charges are developed based on the specific circumstances of the case.

LATA: Local Access and Transport Area. A geographic area established by the U.S. District Court for the District of Columbia in Civil Action No. 17-49, within which a Local Exchange Company provides communications services.

LEC: Local Exchange Company.

ISSUED: October 29, 2007
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Effective: October 30, 2007

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D

Premises: The physical space designated by a Customer or authorized user for the termination of the Company's service.

Presubscription: A procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier.

Public Switched Telephone Network or "PSTN": The worldwide voice telephone network.

RNK: Refers to RNK Inc. d/b/a RNK Pennsylvania, Inc.

Subscriber: The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this notice. A Subscriber is also a Customer under the terms of the notice.

ISSUED: October 29, 2007
By:

Richard N. Koch, President
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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking the Company

This tariff contains the rules, regulations and rates applicable to intrastate telecommunications services provided by the Company within the Commonwealth of Pennsylvania. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the PUC's rules. In-state toll services provided by the Company are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall provide sufficient information to the Company to fully identify the Customer and the services requested. Service will be furnished (i) through the Company's own facilities, (ii) through the use of network elements procured from facilities-based Local Exchange Carriers, and (iii) through a combination of the foregoing.

2.2 Use

The Customer may use services provided under this tariff for any lawful telecommunications purpose for which the service is technically suited. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. Resellers and rebillers of the Company's service must be certified with the Public Utility Commission, to the extent required by the Commission and/or Commonwealth of Pennsylvania Law.

2.3 Limitations of Service

2.3.1 Shortage of Equipment Facilities

2.3.1.A The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control

2.3.1.B The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

2.3.1.C The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available.

ISSUED: October 29, 2007

By:

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Effective: October 30, 2007

SECTION 2 –RULES AND REGULATIONS, (Cont'd)

2.3 Limitations of Service, (Cont'd)

- 2.3.2** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connection.
- 2.3.3** [RESERVED FOR FUTURE USE]
- 2.3.4** Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.3.5** The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.3.6** [RESERVED FOR FUTURE USE]
- 2.3.7** The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.3.8** The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to theirs.

ISSUED: October 29, 2007
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Effective: October 30, 2007

SECTION 2 –RULES AND REGULATIONS, (Cont'd)

2.4 Liability of the Company

- 2.4.1** The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts of omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.11, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities.
- 2.4.2** With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.11 , the Company's liability, if any, shall be limited as provided herein.
- 2.4.3** [RESERVED FOR FUTURE USE]
- 2.4.4** [RESERVED FOR FUTURE USE]
- 2.4.5** The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.4.6** The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

ISSUED: October 29, 2007
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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.4 Liability of the Company (Cont'd)

- 2.4.7** The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
- 2.4.8** Notwithstanding the Customer's obligations as set forth in this tariff, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connecting the service offered by the company with apparatus and systems of the Customer or others; and all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.
- 2.4.9** The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.4.10** The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.4.11** The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- 2.4.12** The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

ISSUED: October 29, 2007
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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.4 Liability of the Company, (Cont'd.)

- 2.4.13** The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or systems or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.9 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.
- 2.4.14** In Conjunction with the Busy Line Verification and Interrupt Service, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- 2.4.15** The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.
- 2.4.16** Any provisions that limit liability or damages do not apply to the extent they conflict with PA PUC rules.
- 2.4.17** The Company shall not be liable for charges from the underlying LEC should a Customer's account incur a non-discounted service or charge from the underlying Local Exchange Carrier.

SECTION 2 –RULES AND REGULATIONS, (Cont’d)

2.5 Obligations of the Company

- 2.5.1** Service may be initiated based on a written or verbal agreement between the Company and the Customer.

ISSUED: October 29, 2007
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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.5 Obligations of the Company, (Cont'd)

2.5.2 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. The Company will work cooperatively with Customers to determine their reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.6 Assignments or Transfer

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the express written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company. Such transfer or assignment shall only apply where there is no significant interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to such permitted transferees or assignees, as well as all conditions of service.

2.7 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this tariff or by mutually agreed upon contract. The Company reserves the right to require a minimum charge in excess of one month's service. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month shall be a proportionate part of the monthly charges, based on the actual number of days the service is furnished. For the purpose of determining charges for a fractional part of a month, every month is considered to have thirty (30) days.

2.8 Obligations of the Customer

2.8.1 General - The Customer shall be responsible for:

- .A** the payment of all applicable charges pursuant to this tariff;

ISSUED: October 29, 2007
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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.8 Obligations of the Customer, (Cont'd)

- .B** reimbursing the Company for damage to, or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these terms and conditions; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;
- .C** providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- .D** Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- .E** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- .F** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible, and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of services as stated herein, removing the facilities or equipment of the Company;
- .G** RESERVED FOR FUTURE USE

ISSUED: October 29, 2007

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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.8 Obligations of the Customer, (Cont'd.)

2.8.1 General, (Cont'd.)

- .H** not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- .I** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes; and,

2.8.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses for:

- .A** any loss, destruction or damage to property of the Company or any third-party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- .B** any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third-party, arising from any act or omission by the Customer, including without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.
- .C** any provisions that limit liability or damages do not apply to the extent they conflict with Commission rules.

SECTION 2 –RULES AND REGULATIONS, (Cont'd)

2.9 Billing and Payment for Service, (Cont'd)

2.9.1 Responsibility for Charges

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users, including nonrecurring charges or service charges associated with service and facilities furnished. Charges for installations, service connections, moves and rearrangements are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

In particular, but not exclusively, the Customer is responsible for any and all cost(s) incurred as the result of:

- .A** any delegation of authority resulting in the use of his or her communications equipment and / or network services which result in the placement of calls via the Company;
- .B** any and all use of the service arrangement provided by the Company, including calls which the Customer did not individually authorize;
- .C** any calls placed by or through the Customer's equipment via any remote access feature(s);
- .D** any calls placed as a result of the Customer's intentional or negligent disclosure of Authorization Codes or PIN numbers assigned to the Customer; and
- .E** any and all calls placed to a toll free telephone number (e.g., 800/888) provided to the Customer by the Company.

2.9.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- .A** All service, installation, monthly Recurring Charges and Non-Recurring Charges are due within 30 days of receipt.
- .B** The Company shall present bills for Recurring Charges monthly to the Customer, for the month that service is provided.
- .C** For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- .D** Residential customers may elect to pay service connection and other nonrecurring charges associated with service orders in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

ISSUED: October 29, 2007

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Effective: October 30, 2007

SECTION 2 –RULES AND REGULATIONS, (Cont'd)

2.9 Billing and Payment for Service, (Cont'd)

Installment billing is subject to the following restrictions:

- Installment billing may be used only by residential customers;
- Charges will be billed in the number of installments of equal dollar amounts as requested by the customer up to a maximum of 12 installments over the course of 12 months;
- A customer may not pay a portion of the charges and then request installment billing for the remaining charges;
- More than one installment plan may be in effect for the same customer at the same time;
- If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- A customer may elect to pay the unbilled charges before the expiration of the installment plan;
- Installment billing payments will continue even when an account is temporarily suspended;
- No interest or carrying charges will be applied to the outstanding balance during the installment period.

2.9.3 Late Payment Charges

The Company reserves the right to assess a late payment charge of 1.25% per month on any past due balance. A balance is considered past due if unpaid thirty (30) days following the date of the bill listing amounts owed by the Customer. The late payment charge will apply to all past due amounts billed under this tariff, excluding one month's local service charge, but including arrears.

Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

Late payment charges do not apply to final accounts.

Late payment charges do not apply to government agencies of the Commonwealth of Pennsylvania. These agencies are required to make payment in accordance with applicable Pennsylvania law.

ISSUED: October 29, 2007

By:

Richard N. Koch, President
333 Elm Street
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Effective: October 30, 2007

SECTION 2 –RULES AND REGULATIONS, (Cont'd)

2.9 Billing and Payment for Service, (Cont'd)

2.9.4 Deposits

As a condition of supplying service, the Company may require a reasonable deposit if, after notice of the methods of establishing credit and being afforded an opportunity, a customer has not established credit.

.A Subject to special provisions as may be set forth below and in Section 2.9.5 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intraLATA toll charges for up to two months for the facilities and service. An applicant's creditworthiness will be established according to 52 Pa. Code §64.32. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.

.B The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

.C Interest on Deposits

Simple interest at the rate of six percent per annum shall be payable on deposits without deductions for taxes thereon. Interest shall be paid annually to the customer or, at the option of either the LEC or the customer, shall be applied to the customer's bill during the time the Company holds the deposit. .

.D Additional Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.9 Billing and Payment for Service, (Cont'd)

2.9.4 Deposits (Cont'd)

.E Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

2.9.5 Limitations on Deposit Requirements

In the following situations, or as otherwise required by Commission rules, a deposit will not be required, or the requirement will be modified in the manner specified.

.A General

Except as provided in (B) following, the Company may require a deposit, as described in Section 2.9.4 of this Tariff, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six-month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

A new customer is an applicant for service who has not been a customer of the Company within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

A seasonal customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year or at other regular intervals scheduled at the time of application. A seasonal customer may be required to post a deposit.

ISSUED: October 29, 2007

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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.9 Billing and Payment for Service, (Cont'd)

2.9.5 Limitations on Deposit Requirements (cont'd)

.B Customers Exempt from Deposits

A new customer or existing customer who is 62 years of age or older shall be exempt from any deposit requirement unless such person's telephone service was terminated for nonpayment during the preceding six months. Proof of age will be required from any person claiming exemption from deposit requirements because of age. If the proof requested by the Company is not received within 30 days from the date service is connected, or 30 days from the date that verification of age is requested from an existing customer, the Company may suspend or terminate service unless the customer pays the required deposit. Any new customer or existing customer 62 years of age or older shall be permitted to pay a deposit in installments over a period not to exceed 12 months.

The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income or additional state payments to post a deposit.

.C Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with the Company is entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment. A customer who still owes money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period. (See Deferred Payment Agreements, 2.10.7 below.)

New deposits from a residential customer are reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to a residential customer after 1 year, unless the customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

ISSUED: October 29, 2007

By:

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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.9 Billing and Payment for Service, (Cont'd)

2.9.6 Dishonored Payments

The customer shall be responsible for the payment of a Returned Payment Charge of \$10.00, will apply whenever a payment for service is not accepted by the institution on which it is written. The Return Payment Charge applies to any payments which are unable to be processed, but is not limited to: Insufficient funds; unable to locate account; account closed; balance held; drawn against uncollected funds; account garnished; payment stopped; no funds; account frozen; or post no debits.

If a dishonored payment is made in response to a disconnection notice, the customer will have five (5) business days' grace period to render a money order or cashier's check for the amount due plus applicable charges and fees to the Company before service will be discontinued.

2.9.7 Disputed Bills

The Customer shall notify the Company, either orally or in writing, of any disputed items on a bill within 30 days (90 days, if a residential Customer) of receipt. Any unresolved disputes may be directed to the attention of the Pennsylvania Public Utility Commission, Bureau of Consumer Services, P.O. Box 3265, Harrisburg, PA 17105-3265. The Commission may also be reached toll free at 1-800-782-1110, regarding a dispute, payment problem or shut-off notice.

The Company shall not suspend or terminate service based on non-payment of disputed charges.

2.9.8 Adjusted Payment Schedule

Customers on fixed incomes (e.g., pension and public assistance) shall be offered the opportunity to pay their bills on a reasonable schedule that is adjusted for periodic receipt of income.

2.9.9 Restoral Of Service

A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, or other charges, but an order providing for complete disconnection has not been completed

Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application of service in addition to any charges for services due up to the date of suspension.

A Restoral Charge, set forth in Section 8.8.2, will be applied unless a charge for restoral of service is included in a specific service's section of this Tariff. Additionally, all charges up to the date of the suspension are due prior to restoral of service.

ISSUED: October 29, 2007

By:

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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.10 Discontinuance of Service

Service continues to be provided until canceled by the Customer or until discontinued by the Company as set forth below in accordance with 52 Pa. Code §§64.61-123. The Company may render bills subsequent to the termination of service for charges incurred before termination. The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the company for charges due and owing for services furnished during the time of or up to suspension or discontinuance.

2.10.1 Upon nonpayment of any amounts owing to the Company, the Company may suspend service by giving 7 days prior written notice to the Customer. In the event payment is not received within 10 days of the suspension of service, the Company may terminate service without incurring any liability.

2.10.2 Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving seven (7) days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.10.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.10.4 Suspension/termination may occur only between the hours of 8 a.m. and 4 p.m. Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through the 26 and December 30 through January 2.

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.10 Discontinuance of Service (cont'd)

2.10.5 Deferred Payment Agreements

Service will not be suspended or terminated unless the customer has been advised that a deferred payment plan can be arranged. All residential customers are eligible for Deferred Payment Arrangements (DPA). Any notice of suspension or termination will advise the customer of the availability of deferred payment arrangements

Furthermore, the Company shall exercise good faith and fair judgment in attempting to enter into a reasonable payment agreement regarding undisputed amounts or to otherwise equitably resolve any disputed charges. Factors to be taken into account when attempting to make a reasonable payment agreement shall include, but not be limited to, the size of the unpaid balance, the payment history of the customer and the length of time over which the bill accumulated. When the customer breaches a payment agreement for toll or non-basic service, or both, the Company may suspend the toll or non-basic, or both, service after complying with 52 Pa. Code § 64.81. At the time a payment agreement is entered into, the Company shall explain to the customer the consequences of breaching the payment agreement, including the possible suspension of toll or non-basic service, or both, without further written notice. The Company will not suspend service for an undisputed delinquent bill under either of the following circumstances: (1) While it is negotiating a payment agreement with the customer or (2) Within 24 hours after negotiating fails, except where toll usage increases by \$25 or more after the initial customer or customer designee contact.

2.10.6 Suspension or Termination – Abandonment

Suspension/termination of residential service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or the company is advised that a new customer has moved into the location.

2.10.7 Suspension or Termination - Medical Emergencies

In the event of a medical emergency, an additional 30 days will be allowed for a residential customer before suspension or termination. A medical certificate must be supplied. This status may be extended beyond 30 days upon submission of specified documentation. During the emergency, customers can defer payment of monthly charges up to an amount specified by the Commission until the emergency ceases or it is determined that the customer has the ability to pay the charges. Charges in any month in excess of the amount specified are due by the due date of the bill. These rules also apply to any new applicant for service.

ISSUED: October 29, 2007

By:

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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.10 Discontinuance of Service (cont'd)

2.10.8 Suspension or Termination - Elderly, Blind or Disabled

An additional 20 days will be allowed before suspension or termination may occur when:

- the customer is known to or identified to the Company as being blind or disabled;
- the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan.

2.10.9 A Customer who wishes to discontinue service voluntarily must give at least 5 days' notice to the Company, either written or orally.

2.10.10 Upon cure by Customer of a condition resulting in disconnection under this Tariff, restoration of service shall be made within 24 hours, or in such time period as may be required by Commission rules or orders.

ISSUED: October 29, 2007
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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.10 Discontinuance of Service, (Cont'd.)

2.10.11 Upon reasonable notice, as may be required by Commission Rules, and without incurring any liability the Company may discontinue the furnishing of any and/or all service(s) to a Customer:

- .A** Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.
- .B** For noncompliance with or violation of any Pennsylvania or Federal law, ordinance or regulation pertaining to the provision of telecommunications service.
- .C** For noncompliance with or violation of Commission regulation or Company rules and regulations on file with the Commission.
- .D** For reason of any order or decision of a court or other government authority having jurisdiction that prohibits the Company from furnishing such services.
- .E** In the event of tampering with the equipment or services owned by the Company or its agents.
- .F** In the event of Customer use of equipment or services in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- .G** For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- .H** To prevent or protect against fraud or otherwise protect its personnel, agents, facilities or services.
- .I** The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - Using or attempt to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
 - Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - Any other fraudulent means or devices; or Use of service in such a manner as to interfere with the service of other users; or
 - Use of service for unlawful purposes.

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.11 Allowances for Interruptions of Service

2.11.1 Credit for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to the Company by the Customer, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours. The credit allowance will be calculated in accordance with the rules and regulations set forth by the Commission.

When service is interrupted for a period of at least 24 hours, a credit of one-thirtieth (1/30th) of the monthly recurring charge for each of the first three 24-hour periods of interruption. For each 24-hour period beyond the first three, a credit of two-thirtieth (2/30th) of the monthly recurring charge will be issued.

ISSUED: October 29, 2007

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Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.11 Allowances for Interruptions of Service, (Cont'd.)

2.11.2 Limitations on Allowances

No credit allowance will be made for:

- .A interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint User, or other unaffiliated common carrier providing service connected to the service of Company;
- .B interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other unaffiliated common carriers connected to the Company's facilities;
- .C [RESERVED FOR FUTURE USE]
- .D interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- .E interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- .F interruptions of service during any period when the Customer has released service to the Company for maintenance purpose or for implementation of a Customer order for a change in service arrangements;

2.11.3 Use of Alternative Service Provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

2.12 Cancellation of Service

2.12.1 Cancellation of Application for Service:

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below. The special charges described in this section will be calculated on a case-by-case basis.

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.12 Cancellation of Service, (Cont'd)

2.12.1 Cancellation of Application for Service: (Cont'd)

- .A** Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs of the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charges for the minimum period of service orders, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six percent).
- .B** Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities and material, the cost of installation, engineering, labor and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

2.12.2 Cancellation Prior to Expiration of Term

If a customer cancels a Service Order for any reason whatsoever other than a service interruption (as defined in this Tariff), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within thirty (30) days all costs, fees and expenses incurred in connection with:

- .A** all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- .B** any disconnection, early cancellation or termination charges reasonably incurred by the Company or paid to third parties by Company on behalf of Customer, as approved by the Public Utility Commission for approval, plus
- .C** all Recurring Charges specified in the applicable Service Order for the balance of the then current terms.

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.13 Deferment of Service

When a deferment of the date for placing facilities and equipment in service is requested by the applicant after the start of construction (usually at the time the required equipment has been purchased by the Company), charges based on costs apply, upon demand by the Company, for any deferment in excess of one (1) month. The costs include the monthly carrying charges on the Company's investment in equipment and facilities at the time of the deferment plus any other specific costs applicable to the deferment. In no case will the placing in service of equipment and facilities be deferred for more than eighteen (18) months. After eighteen (18) months the installation is considered cancelled.

2.14 Continuation of Service

2.14.1 For Month-to-Month Customers: Service will continue on a month-to-month basis until such time as the Customer cancels service or until such time as the Company discontinues service in accordance with the rules as outlined in this tariff.

2.14.2 For Term Agreement Customers: Service will continue in accordance with the term agreement. Such agreement shall be renewed automatically for the initial term or in any additional term, unless the customer provides written notice of its intent not to renew such agreement at least thirty (30) days prior to the initial or any additional term. All termination obligations applicable under the original term agreement apply to this renewed agreement.

2.15 Notices and Communications

2.15.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.15.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.15.3 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.15.4 The Company may direct the customer to an Internet (World Wide Web) address for generally applicable customer notices or communications, to the extent permitted by Commission rules.

ISSUED: October 29, 2007

By:

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Dedham, MA 02026

Effective: October 30, 2007

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.16 Traffic Routing Restrictions Related To 8YY Calls

Customer agrees that it shall not cause itself or allow any other carrier to route, request, or permit the routing of any toll free (8YY) calls or traffic using CIC 0099 or 0110 to or in conjunction with any ISDN-PRI, Digital Trunk Service, or DID Service telephone numbers assigned to Customer by RNK, or use or permit the use of any other similar call routing method without prior written consent from an officer of RNK. In the event that Customer causes, allows, or sends calls to RNK that are not approved for toll free forwarding and/or termination to RNK assigned numbers, Customer shall pay to RNK for such traffic a rate of \$0.07 per minute of use for such traffic, which amount shall be due to RNK within five (5) business days of the date upon the invoice RNK sends to Customer for such traffic. Customer's intentional or knowingly causing, transmitting, or routing of toll free traffic to any ISDN-PRI, Digital Trunk Service, or DID Service telephone numbers provided by RNK without complying with the foregoing requirements may also result in RNK's immediate termination of ISDN-PRI, Digital Trunk Service, or DID Service upon twenty-four (24) hours prior notice to Customer, with such termination being free of any related liability upon RNK. Customer further agrees (i) to indemnify, defend and hold harmless RNK and its Affiliates, employees, directors, officers, and agents from and against all claims, demands, actions, causes of actions, damages, liabilities, losses, and expenses (including reasonable attorney's fees) incurred as a result of Customer's breach of this Section 2.16; and (ii) notwithstanding any other provision of this Tariff, damages for breach of this Section shall not be capped or limited in any way. RNK may also audit Customer's traffic to ensure that Customer is complying with this Section, and Customer shall take any and all reasonable actions to cooperate with RNK in this endeavor

(C)

(C)

2.17 Taxes, Fees and Surcharges

2.17.1 All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.

ISSUED: December 23, 2009
By:

Richard N. Koch, President
333 Elm Street
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Effective: December 24, 2009

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.18 Timing of Messages

2.18.1 For station-to-station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

2.18.2 For person-to-person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed upon alternate.

2.18.3 Call timing ends when either party hangs up, thereby releasing the network connection.

2.19 Calculation of Mileage

Rates for mileage-based services will be based on airline mileage between rate centers of the calling and called stations. The location of Rate Centers is based on information provided by Bell Operating Companies. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system from the National Exchange Carriers Association Tariff F.C.C. No. 4.

2.20 Time of Day Definitions

Where usage charges are charged according to the time of day when the call is placed, the following definitions shall apply:

Time-of-Day Periods Defined

Day	8:00 a.m. - 5:00 p.m. Mon-Fri
Evening	5:00 p.m. - 11:00 p.m. Sun—Fri
Night/Weekend	11:00 p.m. - 8:00 a.m. all days
	8:00 a.m. - 11:00 p.m. Saturday/Holidays
	8:00 a.m. — 5:00 p.m. Sunday

Holidays are: Christmas; New Year's Day; Thanksgiving; Independence Day; Labor Day; and such other days as may be designated by carrier.

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 3 – SERVICE TERRITORY/LOCAL SERVICE AREAS

3.1 Service Territory

The Service Territory of the Company is comprised of the following area(s):

The territory served by Verizon Pennsylvania, Inc. in the following LATAs:

- LATA 228 – Philadelphia LATA

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 3 – SERVICE TERRITORY/LOCAL SERVICE AREAS (cont’d).

3.2 Local Calling Areas

<i>Originating Exchange</i>	<i>Local Calling Area</i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed.</i>
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Broomall-Newton Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newton Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE)
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby

ISSUED: October 29, 2007

Effective: October 30, 2007

By:

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SECTION 3 – SERVICE TERRITORY/LOCAL SERVICE AREAS (cont’d).

3.2 Local Calling Areas (cont’d)

<i>Originating Exchange</i>	<i>Local Calling Area</i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed.</i>
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newton Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Media (Phil. Suburban Zone 12)	Broomall-Newton Square, Chester, Chester Heights, Media, Swarthmore
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newton Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Philadelphia Zone 1	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
Philadelphia Zone 2	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24

ISSUED: October 29, 2007

Effective: October 30, 2007

By:

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SECTION 3 – SERVICE TERRITORY/LOCAL SERVICE AREAS (cont’d).

3.2 Local Calling Areas (cont’d)

<i>Originating Exchange</i>	<i>Local Calling Area</i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed.</i>
Philadelphia Zone 3	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
Philadelphia Zone 4	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove

SECTION 4 – SPECIAL PROGRAMS AND OFFERINGS

4.1 Sponsor Programs

From time to time, the Company may enter into Sponsor Programs with third parties for the joint marketing and production of cards and services. The Sponsor may offer the Company's services to end users at reduced rates or at no charge as a promotional offering, either alone or as part of a combined package with other goods and services. Intrastate Sponsor Programs may be offered in conjunction with interstate Sponsor Programs.

4.2 Special Promotional Offerings

The Company may from time to time engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage, subject to Commission approval.

These offerings may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotional offerings will be filed for approval with the Commission in advance of such promotional offerings.

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 5 -BASIC LOCAL EXCHANGE SERVICES AND RATES

5.1 Residential Network Switched Service

5.1.1 General

Residential Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Residential Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Residential Network Switched Service provides a Residential Customer with a connection to the Company's switching network that enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXX).

5.1.2 Basic Residential Line Service

Basic Residential Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

This service will be offered where available and technically feasible.

Charges for each Basic Residential Service Line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line.

Each Basic Residential Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the Customer's option

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 5 BASIC LOCAL EXCHANGE SERVICES AND RATES (cont'd)

5.1 Residential Network Switched Service (cont'd)

5.1.2 Basic Residential Line Service (cont'd)

Basic Residential Lines also include the following functionalities:

- receive calls from other stations on the public switched telephone network;
- access the Company's local calling service;
- access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXX).

A. Monthly Recurring Charges

	<u>Monthly Rate</u>
Residential Flat Rate Service Monthly Recurring Charge	\$19.99
Residential Message Rate Service Message Rate Service: Monthly Recurring Charge	\$10.00

Local Usage—

Per minute of use within Local Service Area (as specified in Section 3).

Day	\$0.04
Evening	\$0.028
Night	\$0.016

Non-recurring Service Charges:

Service Activation—Residential Flat Rate Service

Non-Recurring Charge	\$75.00
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ISSUED: October 29, 2007
By:

Richard N. Koch, President
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Effective: October 30, 2007

SECTION 5 -BASIC LOCAL EXCHANGE SERVICES AND RATES, CONT'D.

5.2 Business Network Switched Service

5.2.1 General

Business Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Business Network Switched Service provides a Business Customer with a connection to the Company's switching network which enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXX).

5.2.2 Basic Business Line Service

Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

This service will be offered where available and technically feasible.

Charges for each Basic Business Service Line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line.

Each Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 5 -BASIC LOCAL EXCHANGE SERVICES AND RATES, CONT'D.

5.2 Business Network Switched Service (cont'd)

5.2.2 Basic Business Line Service (cont'd)

Basic Business Lines also include the following functionalities:

- receive calls from other stations on the public switched telephone network;
- access the Company's local calling service;
- access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXX).

Monthly Recurring Charges

	<u>Monthly Rate</u>
Business Measured Dial Tone Line - Monthly Recurring Charge	\$19.99

<u>Miscellaneous Options</u>	<u>Monthly Rate</u>
a. Touch Tone Dialing	\$0.00
b. Local Usage Detail, per line or trunk	\$3.99

Local Usage—

Per minute of use within Local Service Area (as specified in Section 3).

Day	\$0.04
Evening	\$0.028
Night	\$0.016

Non-recurring Service Charges:

Service Activation—Basic Business Line Service

Non-Recurring Charge	\$75.00
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ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 5 -BASIC LOCAL EXCHANGE SERVICES AND RATES, CONT'D.

5.3 Custom Calling Services

5.3.1 General

Custom Calling Service is offered to Customers who subscribe to the Company's Network Switched Services. Custom Calling Service features are available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service or from all serving offices. Transmission levels may not be sufficient in all cases.

Connection charges apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges will not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

5.3.2 Description of Features

Call Forwarding - permits a Customer to forward all incoming calls to another pre-selected telephone number. The Customer activates the service by dialing a code and the telephone number of the line to which calls are to be forwarded. No assurance can be given that transmission will be fully satisfactory during Call Forwarding calls. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 5 -BASIC LOCAL EXCHANGE SERVICES AND RATES, CONT'D.

5.3 Custom Calling Services, Cont'd.

5.3.2 Description of Features, Cont'd.

Call Forwarding II - provides for the automatic routing of incoming calls to a pre-selected telephone number when the called telephone number is busy and/or does not answer within a determined number of rings. No assurance can be given that transmission will be fully satisfactory during Call Forwarding calls. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number. Options are listed below:

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

Distinctive Ringing - This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Three Way Calling/Call Hold -The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switch hook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 5 -BASIC LOCAL EXCHANGE SERVICES AND RATES, CONT'D.

5.3 Custom Calling Services, Cont'd.

5.3.3 Rates (All Territories)

5.3.3.1 Monthly Charges—All Territories, All Rate Groups

	<u>Business</u>	<u>Residence</u>
Call Forwarding		
Busy Line	\$3.99	\$2.99
Don't Answer	\$3.99	\$2.99
Busy Line & Don't Answer		
	\$3.99	\$2.99
Variable	\$5.40	\$3.60
Call Waiting/Cancel Call Waiting		
	\$5.40	\$3.60
Distinctive Ring I	\$5.67	\$3.60
Distinctive Ring II	\$9.54	\$5.40
Speed Calling		
8 numbers	\$4.50	\$3.60
30 numbers	\$6.30	\$5.40
Three Way Calling/Call Hold	\$5.40	\$3.60

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 5 -BASIC LOCAL EXCHANGE SERVICES AND RATES, CONT'D.

5.4 Advanced Custom Calling (CLASS) Services

5.4.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases. A one month minimum applies to these services. All services are provided only where facilities are available and are subject to the technical limitations of the equipment used by the Company.

5.4.2 Caller ID Blocking Service

Caller ID Blocking service enables the Customer to prevent, on either a per-call or an all-calls basis, their subscriber number from being displayed on a Caller ID display of a recipient of a call placed from the Customer's station.

Caller ID Blocking service may be activated on a per-call basis by dialing *82 prior to dialing the destination telephone number. Per-call Caller ID Blocking is offered to customers at no additional charge.

Upon initial application for telephone service, customers may request all-call Caller ID Blocking. All-Call Caller ID Blocking is offered to customers without charge to customers. However, if All-Call Caller ID Blocking is ordered subsequent to an initial order for service, a non-recurring "Add" charge shall apply in accordance with Section 8.8 of this tariff.

5.4.3 Description of Features

Call Manager - allows a Customer who is engaged in a telephone call to receive Caller ID (number only) information for a new incoming call, and to handle the new call by either (a) forwarding to Call Answering; (b) including in conferencing; (c) by routing to a message announcement or (d) Drop/First/Drop Last Caller option. The Customer must subscribe separately to Call Waiting. Call Answering is optional. The Customer is required to purchase premises equipment that is capable of displaying Call waiting ID information, in addition to facilitating disposition options.

Call Manager with Name - This service provides all of the functionality in as Call Manager, above, with the addition or providing Caller ID with name on the new incoming call.

Caller ID - allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 5 -BASIC LOCAL EXCHANGE SERVICES AND RATES, CONT'D.

5.4 Advanced Custom Calling (CLASS) Services, Cont'd.

5.4.3 Description of Features, Cont'd.

Caller ID with Name - provides the caller's name in addition to the telephone number from which an incoming call originates, including names and number associated with non-published and non-listed service. The name and calling number are displayed on Customer-provided premises equipment attached to the Customer's telephone line. Customers subscribed to Caller ID with Name will also be provided automatically with the Anonymous Call Rejection feature.

Call Return (*69) - allows the Customer to either automatically return the most recent incoming call or receive an audible announcement of the telephone number, date and time of the last incoming call by dialing a special code. The Customer also has the option of having the call automatically returned for a maximum of 30 minutes without tying up the Customer's telephone. Should the line become idle during this process and the Call Return's Customer's line is available to complete the call, there is a distinctive ringing signal to alert the Customer that the call can be completed.

Call Trace - allows Customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the Company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the Company, the Customer can use this application to combat nuisance calls.

Call Waiting ID - designed for use by Call Waiting Subscribers and augments Call Waiting, it allows a Customer already engaged in a telephone call to receive Caller ID information (number only) for a new incoming call. Callers subscribing to this feature will also be provided with the Anonymous Call Rejection feature.

Call Waiting ID with Name - provides the same functionality as Call Waiting ID, above, with the addition of display of the caller's name associated with the incoming call.

SECTION 5 -BASIC LOCAL EXCHANGE SERVICES AND RATES, CONT'D.

5.4 Advanced Custom Calling (CLASS) Services, Cont'd.

5.4.3 Description of Features, Cont'd.

Repeat Dialing (*66) - allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer. The Repeat Dialing feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Repeat Dialing feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be automatically redialed:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 5 -BASIC LOCAL EXCHANGE SERVICES AND RATES, CONT'D.

5.4 Advanced Custom Calling (CLASS) Services, Cont'd.

5.4.4 Rates—All Territories, All Rate Groups

	Residence <u>Monthly</u>	Business <u>Monthly</u>	<u>Per Activation</u>
Caller ID	\$6.75	\$6.75	n/a
Caller ID with Name	\$6.75	\$7.52	n/a
Call Return—*69	\$3.60	\$4.05	\$0.68*
Call Trace	n/a	n/a	\$4.50
Case Preparation	n/a	n/a	\$4.50
Call Waiting ID	\$6.75	\$6.75	n/a
Call Waiting ID with Name	\$6.75	\$7.52	n/a
Repeat Dialing—*66	\$3.60	\$4.05	\$0.68*
Call Intercept	\$4.50	N/A	N/A
Call Return/Repeat Dialing Package	\$6.08	\$6.30	n/a

* - Per use up to a Monthly maximum \$6.80, for residential customers; \$6.30 for business customers

ISSUED: October 29, 2007
By:

Richard N. Koch, President
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Effective: October 30, 2007

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES

6.1 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI)

6.1.1 General

Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) is a central office-based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Toll-free services, and local business trunks.

6.1.2 Method of Provisioning—Standard Option

ISDN-PRI is provisioned on a clear channel 1.544 Mbps facility and uses the ISDN architecture of 23 “B” channels and one “D” channel or 24 “B” channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data, and imaging services via channelized transport.

6.1.3 Capabilities—Standard Option

ISDN-PRI provides the capability to transport customer information in the form of circuit or packet (as in 6.5.9, below)-switched voice or data up to 64 Kbps over any “B” channel. One “D” channel can control up to 20 PRI trunks. In these cases, a single “D” channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 “B” channels.

6.1.4 Regulations

- 6.1.4.A** ISDN-PRI service is available from serving central offices equipped with the necessary “clear channel” facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service
- 6.1.4.B** Customer Provided Equipment (CPE) must be NI-2 compliant. Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception and priced on an individual case basis. Custom ISDN features based in specific switch types may be provided on an individual case basis.
- 6.1.4.C** The service is available from central offices that have the necessary facilities to provide ISDN-PRI service and the customer’s serving wire center is ISDN-PRI capable.
- 6.1.4.D** When a customer’s serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Company-designated central office, the customer will utilize the dialing plan associated with the designated central office.

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.1 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (cont'd)

6.1.4.E This section provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this tariff. Each ISDN-PRI trunk group is provided with one telephone number per channel.

6.1.5 Term and Termination

6.1.5.A Customers under contract who disconnect PRI services before the expiration of the contract period, shall pay an early termination liability charge equal to the monthly rate times the number of months remaining in the contract.

6.1.5.B During the initial contract period, the customer may add PRI services at the same monthly rate specified in the customer's original contract.

6.1.5.C If a customer discontinues other services provided by the Carrier and establishes ISDN-PRI that utilizes the same facilities, the non-recurring charge associated with the PRI facilities will be waived for the same quantity replaced by the ISDN-PRI facilities. The non-recurring charges associated with the ISDN-PRI access portion of the new service applies in all instances.

6.1.5.D The PRI Subsequent Activity Charge (SAC) is applicable for any changes to customer configurations after the initial installation. The SAC is applicable per occurrence, not based on the number of trunks.

6.1.6 PRI Features

6.1.6.A "D" Channel Back-Up automatically takes over for a failed "D" channel in case of trouble. This may be subscribed to as part of a 23B+D Channel Back-Up arrangement.

6.1.6.B Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, toll-free services, and local switched access lines.

6.1.6.C Clear Channel capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence.

6.1.6.D Non-Facility Associated Signaling (NFAS) allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI group. Up to 20 DS1 facilities can be assigned to a PRI group.

ISSUED: October 29, 2007

By:

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Effective: October 30, 2007

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.1 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (cont'd)

6.1.7 PRI Port Service

6.1.7.A General

In lieu of ordering a complete bundled service (i.e. PRI Port with connection to the PSTN and a dedicated transport facility to a customer premise), the Customer has the option of purchasing the switch-based portion of this service (including, but not limited to, PRI switch port, DID numbers, blocking features and desired directionality of service) as a stand-alone service.

In this case, service will connect the PSTN to the Company's terminal (e.g. DSX, DACS, or multiplexing equipment). It will be the responsibility of the Customer to provide dedicated transport to the customer premises, or to the Customer's collocation facility. On Company-owned equipment, the Company shall determine, at its sole discretion, connecting facility assignments. (C)

The Port-Only Service Option, when configured to be inward-only (DID) or bi-directional, depending on the Option ordered, may be furnished with an initial block of one hundred (100) DID numbers included in with the service. The Customer may also add single DID numbers for rating points other than the "home" rating point. Statewide DID Service (i.e., one DID per rate center in each New Jersey LATA in which the Company offers local service) may also be available. Rates and Charges apply as set forth in Section 6.1.9 and 6.1.10, below.

If the Customer chooses to utilize a third-party transport provider, the Customer shall notify the Company at the time service is ordered. Special Construction Charges may apply in this instance.

6.1.7.B SIP Transport Option

The SIP Transport Option provides an ISDN-PRI connection, as described earlier in this Section to a Customer Premises via a packet-switched network connection, as opposed to a dedicated physical transport facility.

6.1.7.B.1 Regulations and Customer Obligations

In addition to the regulations and obligations contained heretofore in this Section 6.1.7, the customer, upon ordering of service, is responsible for obtaining and maintaining the appropriate customer premises equipment required to operate the service. Customers desiring special network configurations and the like may incur Special Construction charges, as determined in accordance with this Tariff.

The Company will not be responsible for service outages and/or impairments that are due to improperly configured or inappropriate customer premises equipment, nor is the Company responsible for outages or impairments due to factors including, but not limited to, internet traffic congestions, IP routing (C)

ISSUED: December 4, 2008

Effective: December 5, 2008

By:

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SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.1 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (cont'd)

6.1.7.B.1 Regulations and Customer Obligations (cont'd)

failures, etc. for portions of the transport route not owned, operated or maintained by the Company.

The Company does not warrant the service quality or reliability of this service. It is the Customer's responsibility to ensure adequate redundancy and/or emergency backup connections.

This service option is offered where network facilities and conditions permit, as determined by the Company.

6.1.7.C Port-Only Service Billing Options

There are several different billing options, depending on the transmission level of the hand-off, and/or the ordering increment.

- 6.1.7.C.1** Option "A" is a flat-rated option with a DS-1 level port, with a flat-rate monthly charge per DS-1 of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer's option, Statewide DID Service, without any additional charge. Additional DID numbers may be purchased on a per-DID basis.
- 6.1.7.C.2** Option "B" is billed on a per-DID number basis, along with an inbound usage charge.
- 6.1.7.C.3** Option "C" is a flat-rated option with a DS-3 level port, with a flat-rate monthly charge per DS-3 (or pro-rated for a fractional DS-3) of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer's option, Statewide DID Service, without any additional charge. Additional DID numbers may be purchased on a per-DID basis.
- 6.1.7.C.4** Option "D" is a flat-rated option with a DS-3 level port, with a flat-rate monthly charge per DS-3 (or pro-rated for a fractional DS-3) of switching capacity. There is no additional charge for inbound usage. DID numbers may be purchased on a per-DID basis.
- 6.1.7.C.5** Option "E" is a flat-rated option with a OC-12 level transmission facility (purchased from a third-party transport provider) with a flat-rate monthly charge per DS-3 (or pro-rated for a fractional DS-3) of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer's option, Statewide DID Service, without any additional charge. Additional DID numbers may be ordered on a per-DID basis.

ISSUED: December 4, 2008

By:

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Effective: December 5, 2008

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont’d)

6.1 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (cont’d)

6.1.7.C.6 Each of these billing options may be further discounted based on a volume-based commitment, defined as follows:

	Port-Only Service Billing Option A - DS1 Handoff (Per DS1)	Port Only Service Billing Option B (Per DID)	Port-Only Service Billing Option C - DS3 Handoff (Per DS3 or pro-rated to fraction thereof)	Port-Only Service Billing Option D - DS3 Handoff (Per DS3)	Port-Only Service Billing Option E - OC12 Handoff (Per DS3)
Level 1	1-3	1+	1-6	1+	1+
Level 2	4-7	N/A	7-12	N/A	N/A
Level 3	7-10	N/A	13-20	N/A	N/A
Level 4	12-16	N/A	20+	N/A	N/A
Level 5	17+	N/A	N/A	N/A	N/A

6.1.8 Recurring and Nonrecurring Charges

Rates for ISDN PRI Service appear in 6.1.9 and 6.1.10. Local outbound usage calling rates for the Standard Option will apply as defined in 6.1.9. Outbound Presubscribed IntraLATA toll usage rates, as described in Section 8, may also apply.

Where appropriate facilities do not exist, Special Construction charges will also apply.

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont’d)

6.1 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (cont’d)

6.1.9 Rates and Charges—Standard Option

	<u>Rate if ordering Standard Option</u>	<u>Port-Only Billing Option “A”</u>	<u>(y)</u>
Nonrecurring Connection Charge (per PRI port):	\$ 1000.00	N/A	
Monthly Recurring Charges:			
ISDN PRI Switch Port: (Standard or Port Only Options)			
-per PRI port installed, configured as DID, DOD or DID/DOD	\$ 500.00	\$ 350.00	
DID Number Blocks (Standard Option)			
-Per 10 DID station numbers	\$ 3.00	N/A	
-Per 100 DID station numbers	\$ 30.00	N/A	
-Per 1 Foreign Access Number	\$ 5.99	N/A	
DID Blocks (PRI Port Service Option)			
Non-Recurring Charge (per DID)	N/A	N/A	
Monthly Recurring Charge	N/A	N/A	
Inbound Usage (per minute of use)	N/A	N/A	(y)

(y) – Indicates material now located in Section 6.1.10 Option “B”

ISSUED: December 4, 2008
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Effective: December 5, 2008

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SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont’d)

6.1 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (cont’d)

6.1.10 Rates and Charges—Port-Only Option

	Port-Only Service Billing Option A2 - DS1 Handoff (Per DS1)	Port Only Service Billing Option B (Per DID)	Port-Only Service Billing Option C - DS3 Handoff (Per DS3 or pro-rated to fraction thereof)	Port-Only Service Billing Option D - DS3 Handoff (Per DS3)	Port-Only Service Billing Option E - OC12 Handoff (Per DS3)
<u>ISDN-PRI:</u>					
<u>Nonrecurring Charge (Waived with >12 month Commitment):</u>	\$500.00	\$4.00	\$1,000.00	\$1,000.00	ICB
<u>Monthly Recurring Charges-Facility:</u>					
Volume Level 1	\$420.00	N/A	\$3,000.00	\$2,000.00	\$541.57
Volume Level 2	\$350.00	N/A	\$2,700.00	N/A	N/A
Volume Level 3	\$290.00	N/A	\$2,300.00	N/A	N/A
Volume Level 4	\$250.00	N/A	\$1,800.00	N/A	N/A
Volume Level 5	\$125.00	N/A	N/A	N/A	N/A
<u>DID Numbers:</u>					
	Includes Statewide DID Set		Includes Statewide DID Set		Includes Statewide DID Set
Per DID		\$1.30		\$0.05	
Additional DIDs					
1-2500	\$0.40	N/A	\$0.40	N/A	\$0.40
2501-5000	\$0.20	N/A	\$0.20	N/A	\$0.20
5001+	\$0.10	N/A	\$0.10	N/A	\$0.10
Usage Charge (per minute of use)	N/A	\$0.007	N/A	N/A	N/A

ISSUED: December 4, 2008
By:

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Effective: December 5, 2008

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.2 Phone Number Bank[®] / MyTempNumber[®]

6.2.1 General

Phone Number Bank[®] and MyTempNumber[®] are services (collectively, “the Services”) at enable customers to redirect calls to the numbers associated with the respective services (“Service Number”) to the number of their choosing (“Destination Number”). The principal distinction between the services is that Phone Number Bank is provisioned solely with a telephone number that the Customer “ports in” to the Company from another Service Provider (or transfers from another Company-provided service), whereas MyTempNumber is provisioned utilizing Company-provided telephone numbers (i.e., no ported-in numbers.)

6.2.2 Common Regulations

- .1** By using the Services, Customer certifies that it has authorization to re-direct calls to the Destination Number. The Company may suspend or terminate any of the Services it believes, in its reasonable judgment, is being used to re-direct calls to an unwilling third-party’s number, or for any annoying or harassing purposes.
- .2** By default, telephone numbers assigned to the Services are not listed in a telephone directory. Directory listings are provided in accordance with the Company’s tariffs.
- .3** The Services are offered on a calendar-month basis, for an initial term that begins on the date that the Services are activated and ends on the last day of the calendar month of activation. Subsequent service terms automatically renew on a monthly basis unless Customer gives the Company notice of non-renewal at least ten [10] days before the end of the monthly term in which the notice is given.
- .4** If the Services are terminated prior to the end of a monthly term, the Customer will be responsible for the full month’s charges to the end of the then-current term and any and all outstanding charges.
- .5** The Services are intended for individual end-users only, and assume average individual usage patterns. RNK reserves the right to monitor and investigate usage for exceptions to such patterns and for abuse of the Services (e.g., business usage, such as excessive usage reflected in monthly minutes (e.g. 500 minutes or more in a 30 day period) of use or unusually high volumes of calls placed to varying telephone numbers), and may take steps to prevent such abuse, including suspension and/or termination of the Services.
- .6** The Customer must not use the Services in such a manner to cause or attempt to cause excessive traffic levels on RNK's network, or other networks to rise for malicious purposes, transmissions intended to raise the cost of another network provider's access through excessive traffic levels, or repeatedly causing traffic to be sent for the purpose of fraud, telemarketing, or harassment.

ISSUED: December 4, 2008

By:

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Effective: December 5, 2008

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.2 Phone Number Bank® / MyTempNumber® (cont'd)

6.2.2 Common Regulations (cont'd)

- .7 The Services are not to be used by customers to fraudulently avoid toll charges. If a customer is using this service as a scheme to fraudulently avoid toll calling charges, the Company reserves the right to disconnect the service immediately.
- .8 In the case of either of the Services, there is no ability to place outbound calls and the Customer should maintain another active service line for outgoing and/or emergency calls.

6.2.3 Phone Number Bank®

.1 Description

Phone Number Bank (“PNB” or “PNB Service”) is a service that enables customers to re-direct telephone calls from a ported-in telephone number, to a third-number or voice mailbox of their choosing. Upon ordering for the service, the Customer’s active telephone number is ported via Local Number Portability to the Company. Once this is complete, the service will be activated, permitting the customer the choice to direct calls that are dialed to the Service Number to the Destination Number and/or a voice mailbox. The Customer may change the Destination Number via an internet web page.

.2 PNB-Specific Regulations

- .a** The Customer shall complete a valid letter of authorization (“LOA”) authorizing the Customer’s local service provider to port the Customer’s telephone number to RNK and that PNB Service will not be activated until such time as the porting-in process is complete. RNK has no control over, and is not responsible for, delays in number portability caused by, or attributable to, the Customer’s local service provider.
 - (i)** For avoidance of doubt, Customers may, at termination of service, “port-out” their Service Number to another service provider.
- .b** Customer understands it retains the responsibility to cancel any service associated with the Customer’s transferred number (from Customer’s previous local service provider), and to confirm that it was cancelled upon transfer of the number to Phone Number Bank (if intended to be cancelled), and to pay for any and all charges associated therewith.

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.2 Phone Number Bank[®] / MyTempNumber[®] (cont'd)

6.2.4 My Temp Number[®]

.1 Service Description

My Temp Number (“MTN” or “MTN Service”) is a service that enables customers to re-direct telephone calls from an assigned (i.e., non-ported) telephone number or to a third-number or voice mailbox of their choosing, similar to a find-me-follow-me service. Upon ordering MTN, the Customer will be assigned a 10-digit telephone number as their MTN Service Number. Calls placed to the MTN Service Number will be automatically re-directed to the Destination Number and/or a voice mailbox. The Customer may change the Destination Number via an internet web page.

.2 MTN-Specific Regulations

.a Customers may not “port-in” numbers to MTN Service. Rather, such customers should order Phone Number Bank service instead. See Section 6.9.3, above. Notwithstanding the above, there is no restriction on “outward” number portability of MTN Service telephone numbers, upon termination of MTN Service.

.b MTN Service is available through Company-designated sales agents.

.3 There are two service levels of MTN Service: MTN Basic and MTN Premium.

.a MTN Basic offers the basic capabilities of the Service (i.e., assigned Service Number, call re-direction, and access to the web configuration portal).

.b MTN Premium consists of the MTN Basic Service, plus the following features:

(i) Call Blocking: Block calls from anonymous callers and unknown private numbers.

(ii) Do Not Disturb: Send all incoming calls directly to voicemail.

(iii) Find Me Follow Me: Forward calls to as many as three other phone numbers. Find Me Follow Me will call the designated phone numbers in the order that Customer chooses, or simultaneously, trying to ‘find’ them.

(iv) Call Censor: Redirect calls dialed from a specific number or numbers to a different Destination Number.

ISSUED: December 4, 2008

By:

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Effective: December 5, 2008

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont’d)

6.2 Phone Number Bank[®] / MyTempNumber[®] (cont’d)

6.2.4 My Temp Number[®] (cont’d)

- (v) Smart Caller ID: Identify (on the station attached to a Customer’s Destination Number) whether the incoming call is dialing an Customer’s Service Number or Destination Number. (where technically available, Customer must have all compatible CPE and services ordered from the service provider associated with the Destination Number, not included with MTN service.)
- (vi) Privacy List: Customers can schedule “private time” when they only want to receive calls from a designated list of phone numbers. All other calls are sent directly to voicemail.
- (vii) Voicemail: Enable or disable a customized voice message that your End Users record, for incoming callers to their temporary number. Voicemail is accessible by phone, web or email.

6.2.5 Rates and Charges

<u>Service</u>	<u>Plan Name</u>	<u>Non Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Phone Number Bank [®]		\$29.99	\$9.99
MyTempNumber [®]	Basic	N/C	\$1.99 (D)
MyTempNumber [®]	Premium	N/C	\$1.99 (D)

ISSUED: December 23, 2009
By:

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Effective: December 24, 2009

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.3 RNK Digital Trunk Port Service

.1 Description

RNK Digital Trunk Port Service offers the customer the option of purchasing the switch-based portion of traditional digital DID trunk (including, but not limited to, message rate DS1 switch port, DID numbers, blocking features and desired directionality of service) as a separate, stand-alone service.

In this case, service will connect the PSTN to the Company's terminal (e.g. DSX, DACS, or multiplexing equipment). It will be the responsibility of the Customer to provide dedicated transport to the customer premises, or to the Customer's collocation facility. On Company-owned equipment, the Company shall determine, at its sole discretion, connecting facility assignments.

The Port-Only Service Option, when configured to be inward-only (DID) or bi-directional, depending on the Option ordered, may be furnished with an initial block of one hundred (100) DID numbers included in with the service. The Customer may also add single DID numbers for rating points other than the "home" rating point. Statewide DID Service (i.e., one DID per rate center in each New Jersey LATA in which the Company offers local service) may also be available. Rates and Charges apply as in Section 7.2.6.4, below.

If the Customer chooses to utilize a third-party transport provider, the Customer shall notify the Company at the time service is ordered. Special Construction Charges may apply in this instance.

.2 Service Billing Options

There are several different billing options, depending on the transmission level of the hand-off, and/or the ordering increment.

.a Option "A" is a flat-rated option with a DS-1 level port, with a flat-rate monthly charge per DS-1 of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer's option, Statewide DID Service, without any additional charge. Additional DID numbers may be purchased on a per-DID basis.

.b Option "B" is billed on a per-DID number basis, along with an inbound usage charge.

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.3 RNK Digital Trunk Port Service (cont'd)

- .c Option “C” is a flat-rated option with a DS-3 level port, with a flat-rate monthly charge per DS-3 (or pro-rated for a fractional DS-3) of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer’s option, Statewide DID Service, without any additional charge. Additional DID numbers may be purchased on a per-DID basis.
- .d Option “D” is a flat-rated option with a DS-3 level port, with a flat-rate monthly charge per DS-3 (or pro-rated for a fractional DS-3) of switching capacity. There is no additional charge for inbound usage. DID numbers may be purchased on a per-DID basis.
- .e Option “E” is a flat-rated option with a OC-12 level transmission facility (purchased from a third-party transport provider) with a flat-rate monthly charge per DS-3 (or pro-rated for a fractional DS-3) of switching capacity. There is no additional charge for inbound usage. The initial quantity of DID numbers is included, along with, at the customer’s option, Statewide DID Service, without any additional charge. Additional DID numbers may be bought on a per-DID basis.
- .f Each of these billing options may be further discounted based on a volume-based commitment, as illustrated in 7.2.6.4, below.

.3 Application of Recurring and Nonrecurring Charges

- .a Rates for Digital Trunk Port Service appear in 7.2.6.4, below.
- .b Where appropriate facilities do not exist, Special Construction charges will also apply.
- .c Volume Commitment Levels are defined as follows:

	Billing Option A - DS1 Handoff (Per DS1)	Billing Option B (Per DID)	Billing Option C - DS3 Handoff (Per DS3 or pro-rated to fraction thereof)	Billing Option D - DS3 Handoff (Per DS3)	Billing Option E - OC12 Handoff (Per DS3)
Level 1	1	1+	1-6	1+	1+
Level 2	2-6	N/A	7-12	N/A	N/A
Level 3	7-10	N/A	13-20	N/A	N/A
Level 4	14+	N/A	20+	N/A	N/A

ISSUED: December 4, 2008
By:

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Effective: December 5, 2008

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.3 RNK Digital Trunk Port Service (cont'd)

.4 Rates and Charges

Digital Trunk Service	Port-Only Service Billing Option A - DS1 Handoff (Per DS1)	Port Only Service Billing Option B (Per DID)	Port-Only Service Billing Option C - DS3 Handoff (Per DS3 or pro-rated to fraction thereof)	Port-Only Service Billing Option D - DS3 Handoff (Per DS3)	Port-Only Service Billing Option E - OC12 Handoff (Per DS3)
<u>Nonrecurring Charge (Waived with >12 month Commitment):</u>	\$500.00	\$4.00	\$1,000.00	\$1,000.00	ICB
<u>Monthly Recurring Charges-Facility:</u>					
Volume Level 1	\$400.00	N/A	\$3,000.00	\$2,000.00	\$541.57
Volume Level 2	\$300.00	N/A	\$2,700.00	N/A	N/A
Volume Level 3	\$200.00	N/A	\$2,300.00	N/A	N/A
Volume Level 4	\$125.00	N/A	\$1,800.00	N/A	N/A
<u>DID Numbers:</u>					
	Includes Statewide DID Set	\$1.30	Includes Statewide DID Set	\$0.05	Includes Statewide DID Set
<u>Additional DIDs</u>					
1-2500	\$0.40	N/A	\$0.40	N/A	\$0.40
2501-5000	\$0.20	N/A	\$0.20	N/A	\$0.20
5001+	\$0.10	N/A	\$0.10	N/A	\$0.10
Usage Charge (per minute of use)	N/A	\$0.007	N/A	N/A	N/A
<u>Volume Commitment Definitions</u>					
Level 1	1	N/A	1-6	1+	1+
Level 2	2-6	N/A	7-12	N/A	N/A
Level 3	7-10	N/A	13-20	N/A	N/A
Level 4	14+	N/A	20+	N/A	N/A

ISSUED: December 4, 2008

By:

Richard N. Koch, President
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Effective: December 5, 2008

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.4 Direct Inward Dial (DID) Services

6.4.1 Description

DID Service provides a Customer with a voice-grade telephonic communications channel to receive incoming calls to telephone numbers assigned to the Customer. DID Service transmits the dialed digits for all incoming calls, allowing the Customer's incoming calls to be routed as required by the Customer to the Customer's designated equipment. Outbound calling, including but not limited to E911 service, is not provided with DID service.

6.4.2 Regulations

6.4.2.A Telephone Numbers provided pursuant to purchase of the Service are subject to availability within the Company's service territory and in accordance with state and federal regulatory laws and regulations. The Company reserves the right to limit the amount of such numbers that may point to any one main billing number. Customers have no ownership or other property right in any of the telephone numbers assigned to them and must give RNK notice and return dormant numbers within three (3) months of last use.

6.4.2.B Further, RNK retains ability to retract such numbers and/or discontinue or modify the terms of this service with reasonable notice should this offering be rendered moot or removed, as per state and/or federal rules, laws, or administrative or judicial findings, or RNK determines Customer has not used numbers for a period of three (3) consecutive months.

6.4.2.C Moreover, in order that the Company may efficiently manage its number resources, the Company reserves the right to limit the quantity of DID numbers assigned to a Customer at any time.

ISSUED: December 23, 2009
By:

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Effective: December 24, 2009

SECTION 6 – ADVANCED LOCAL EXCHANGE SERVICES (cont'd)

6.4 Direct Inward Dial (DID) Services (cont'd)

6.4.3 Rates and Charges

Transport

	Monthly Recurring Charge	Non-Recurring Charge (Waivable on 12 months or greater commitment)
Per DS-1	\$ 350.00	\$ 500.00
Per DS-3 (*)	\$ 3,500.00	\$ 1,000.00

(*) Fractional DS-3's will incur a proportional fraction of the Monthly Recurring Charge

DID Pricing

Volume Commitment (# of DIDs)	Monthly Recurring Charge (Per DID)	Non-Recurring Charge (Per DID, Waivable on 12 months or greater commitment)	Usage Charge (per inbound minute of use)
None	\$ 1.00	\$ 1.00	\$ 0.0070
1-10	\$ 0.50	\$ 0.50	\$ 0.0050
11-20	\$ 0.25	\$ 0.25	\$ 0.0039
21-30	\$ 0.20	\$ 0.20	\$ 0.0029
31+	\$ 0.20	\$ 0.20	\$ 0.0025

ISSUED: December 23, 2009

By:

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Effective: December 24, 2009

SECTION 7 – ADDITIONAL SERVICES AND PROGRAMS

7.1 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

7.1.1 Glossary of Terms Used in this Section

7.1.1.A Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

7.1.1.B MSAG Content: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

7.1.1.C MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

7.1.1.D Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

7.1.1.E Telephone Company system: Reference to a service provider's own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

ISSUED: October 29, 2007

By:

Richard N. Koch, President
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Effective: October 30, 2007

SECTION 7 – ADDITIONAL SERVICES AND PROGRAMS (cont'd)

7.1 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (cont'd)

7.1.2 General

7.1.2.A The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

7.1.2.B Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended, the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

7.1.2.C Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

7.1.3 Regulations

7.1.3.A The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 MSAG Order.

7.1.3.B The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

7.1.3.C The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.

ISSUED: October 29, 2007

By:

Richard N. Koch, President
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Effective: October 30, 2007

SECTION 7 – ADDITIONAL SERVICES AND PROGRAMS (cont'd)

7.1 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (cont'd)

7.1.3.D Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

7.1.3.E The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.

7.1.3.F The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

7.1.3.G The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

7.1.3.H The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

ISSUED: October 29, 2007

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Effective: October 30, 2007

SECTION 7 – ADDITIONAL SERVICES AND PROGRAMS (cont'd)

7.1 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (cont'd)

7.1.3.I The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 7 – ADDITIONAL SERVICES AND PROGRAMS (cont'd)

7.2 COMMONWEALTH OF PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

7.2.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

7.2.2 Surcharge

7.2.2.A In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

7.2.2.B The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

7.2.2.C The Commission may revise the surcharge more frequently than annually at its discretion.

7.2.2.D Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

ISSUED: October 29, 2007

By:

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Effective: October 30, 2007

SECTION 7 – ADDITIONAL SERVICES AND PROGRAMS (cont’d)

7.2 COMMONWEALTH OF PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (Cont’d)

7.2.2.E The following surcharge rates apply to all customer bills issued on or after July 1, 2006.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.09

7.2.2.F The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

7.2.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider’s rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier’s rates will apply for the toll calls.

ISSUED: October 29, 2007

Effective: October 30, 2007

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SECTION 8 – ANCILLARY NETWORK SERVICES

8.1 Moves, Adds, and Changes

8.1.1 Terms and Conditions

8.1.1.A The Company alone may make changes in the location of its lines and facilities. When it is found that a move or change of such lines or facilities has been made by others, the nonrecurring charge for the underlying service will apply as if the work had been done by the Company.

8.1.1.B The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing services, lines, and/or facilities at one location and reconnection of the same services, lines, and/or facilities at a new location in the same building or in a different building on the same premises.

Add: The addition of service(s) at a location.

Change: The rearrangement or reclassification of existing service at the same location.

8.1.1.C The non-recurring charges for Moves, Adds, and Changes are found in Section 8.8, below.

8.2 RESERVED FOR FUTURE USE

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 8 – ANCILLARY NETWORK SERVICES (Cont'd)

8.3 Blocking Services

8.3.1 900/976 Information Service Blocking

8.3.1.A 900/976 Information Service Blocking is provided by the Company as the default service option to restrict calls from the customer's local access line to all 900 and/or 976 service access codes

8.3.1.B When blocking is activated, direct dialed calls to all 900 and/or 976 service numbers from the customer's local access line will be blocked. These blocked calls will be directed to an announcement

8.3.1.C By default, calls to 900/976 services are blocked from all Broadband Voice Services lines.

8.3.1.D Blocking for Information Services will be without charge.

8.3.1.E RESERVED FOR FUTURE USE

8.4 Directory Assistance Service

8.4.1 Directory Assistance Service (411) is furnished upon customer request for assistance in determining telephone numbers. Customers will be charged for all requests including requests for listings that are not found, except if the requests are the first or second in a month made by a residence customer, in which case no charge shall apply.

8.4.2 Regulations and Application of Charges

8.4.2.A Directory Assistance charges apply on a per call basis, with a maximum of two requested telephone numbers allowed per call.

8.4.2.B A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges

8.4.2.C Charges do not apply for Directory Assistance calls from lines serving individuals with hearing or speech disabilities. To obtain such exemption, the customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. Information contained on the exemption records shall be treated as confidential by the Company. The customer shall notify the Company when the need for an exemption no longer exists.

8.4.2.D Rates and Charges for Directory Assistance Service appear in Section 8.8 below

ISSUED: October 29, 2007

By:

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Dedham, MA 02026

Effective: October 30, 2007

SECTION 8 – ANCILLARY NETWORK SERVICES (Cont'd)

8.5 IntraLATA Toll Presubscription

8.5.1 Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

8.5.2 At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 8.5.3.A, following.

SECTION 8 – ANCILLARY NETWORK SERVICES (Cont'd)

8.5.3 Presubscription Charge Application

8.5.3.A The End User has the following choices for toll presubscription:

- Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

8.5.3.B If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

8.5.3.C If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

SECTION 8 – ANCILLARY NETWORK SERVICES (Cont'd)

8.5.3 Presubscription Charge Application (cont'd)

8.5.3.D An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as herein and in the Telephone Company's corresponding F.C.C. Tariff.

8.5.4 End User Charge Discrepancy

8.5.4.A When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

8.5.4.A.1 A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.

8.5.4.A.2 When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

8.5.4.A.3 If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

8.5.4.B Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

ISSUED: October 29, 2007

Effective: October 30, 2007

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SECTION 8 – ANCILLARY NETWORK SERVICES (Cont'd)

8.5.5 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

SECTION 8 – ANCILLARY NETWORK SERVICES (Cont'd)

8.5.6 Presubscription Rates and Charges

8.5.6.A Presubscribed Carrier Change Charges

Mechanized Change	\$1.25
Manually-Processed Change	\$5.50

8.5.6.B The charge for an unauthorized Business or Residence service change in
intraLATA Toll Presubscription: \$35.65 per line

8.5.6.C The charge for a Business/Residence PIC Switchback change in intraLATA Toll
Presubscription \$ 5.00 per line

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 8 – ANCILLARY NETWORK SERVICES (Cont'd)

8.6 Reserved For Future Use

ISSUED: October 29, 2007
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Effective: October 30, 2007

SECTION 8 – ANCILLARY NETWORK SERVICES (Cont'd)

8.7 Directory Listing Services

The alphabetical directory is a list of names that includes information essential to the identification of the listed party and facilitates the use of the directory. The Company reserves the right to refuse to publish listings that, in the judgment of the Company, are considered inappropriate.

8.7.1 Additional and Foreign Listings

8.7.1.A Additional Listings are provided in addition to the main listing on a telephone service. Additional Listings may be used to help locate another individual in addition to the main listed person in a dual name listing.

8.7.1.B Customers may request a Foreign Listing, which is a listing entered in the alphabetical list of a directory other than that in which the customer is regularly listed.

8.7.1.C Business customers may request a Caption Listing or a Straight Line Indent Listing. The Caption listing provides a single appearance of a name under which listings of branches, departments, etc., are indented. No telephone number is associated with the heading of a Caption Listing. The Straight Line Indent Listing provides multiple listings of information under one telephone number, preventing repetition of the name.

8.7.1.D Rates and Charges for Additional and Foreign Listings appear in Section 8.8.7, below.

8.7.2 Non-Directory Listed Service

8.7.2.A At the request of the customer, any one or all of the customer's listings normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

8.7.2.B The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Non-Directory Listed Service.

SECTION 8 – ANCILLARY NETWORK SERVICES (Cont'd)

8.7.2 Non-Directory Listed Service (cont'd)

8.7.2.C Rates and Charges for Non-listed service appear in Section 8.8, below.

8.7.3 Non-Published Service

8.7.3.A The telephone numbers of Non-Published Service are not listed in the telephone directory or in the information records available to the general public.

8.7.3.B Non-Published information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, or, to telephone customers who are billed for calls placed to or from non-published numbers and to entities which collect for the billed services. Non-Published names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

8.7.3.C Incoming calls to Non-Published Service will be completed only when the calling party places the call by telephone number. The Company will adhere to this condition notwithstanding any claim made by the calling party.

8.7.3.D No liability for damages arising from publishing the telephone number of Non-Published Service in the telephone directory or disclosing the telephone number to any person shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Non-Published Service.

8.7.3.E The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a non-published telephone number upon request or by the publication of the number of a Non-Published Service in the telephone directory or disclosing of such number to any person.

8.7.3.F Rates and Charges for Non-published service appear in Section 8.8, below

ISSUED: October 29, 2007

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Effective: October 30, 2007

SECTION 8 – ANCILLARY NETWORK SERVICES (Cont'd)

8.8 Ancillary Services to RNK Broadband Voice Services

8.8.1 Moves, Adds, and Changes

Move: \$5.00, per order
Add: \$5.00, per order
Change: \$5.00, per order

8.8.2 Restoral of Service

Line Restoration Charge (per line, after interruption for non-payment)
Residence \$30.00
Business \$56.00

8.8.3 Reserved For Future Use

8.8.4 Directory Assistance

Per request, \$0.99, except that Residential Customers shall be entitled to 2 free requests per month.

8.8.5 Reserved For Future Use

8.8.6 Reserved For Future Use

8.8.7 Directory Listing Service

	Per Month	Non-Recurring
Primary Listing	\$ -	N/C
Additional Listing	\$ 1.65	(†)
Nondirectory Listed Number	\$ 1.20	(†)
Non-Published Number	\$ 2.08	(†)

(†) If ordered subsequent to the installation of the associated service, the appropriate Add or Change charge applies.

RNK Inc. d/b/a RNK Pennsylvania Inc.
Competitive Local Exchange Carrier

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ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

RNK Inc. d/b/a RNK Pennsylvania Inc.
Competitive Local Exchange Carrier

PA P.U.C. Tariff No. 2--Telephone
Original Page No. 74

SECTION 10 – RESERVED FOR FUTURE USE

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007

SECTION 11 - SPECIAL CONSTRUCTION

11.1 Basis for Rates and Charges

Rates and charges for special construction will be based on the costs incurred by the Company and may include (1) nonrecurring type charges, (2) recurring type charges, (3) termination liabilities, or (4) combinations thereof.

11.2 Basis for Cost Computation

The costs referred to in section 11.1 may include one or more of the following items to the extent that they are applicable:

- (A) Installed cost of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
 - (1) Equipment and materials provided or used,
 - (2) Engineering, labor, and supervision,
 - (3) Transportation, and
 - (4) Rights of way;
- (B) Cost of maintenance;
 - (1) Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
 - (2) Administration, taxes, and uncollectible revenue on the basis of reasonable average costs for these items;
- (C) License preparation, processing, and related fees;
- (D) Tariff preparation, processing, and related fees;
Charges when billed directly by another carrier, whether or not the Company is acting as agent, allowing Company to pass through these charges to the customer.
- (E) Any other identifiable costs related to the facilities provided; or
- (F) An amount for return and contingencies.

ISSUED: October 29, 2007

By:

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Effective: October 30, 2007

SECTION 11 - SPECIAL CONSTRUCTION (CONT'D)

11.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

11.3.1 The termination liability period is the estimated service life of the facilities provided.

11.3.2 Unless otherwise stated in this tariff, the amount of the maximum termination liability is equal to the estimated amounts for:

- (1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - (a) equipment and materials provided or used,
 - (b) engineering, labor, and supervision,
 - (c) transportation, and
 - (d) rights of way;
- (2) license preparation, processing, and related fees;
- (3) tariff preparation, processing, and related fees;
- (4) cost of removal and restoration, where appropriate; and
- (5) any other identifiable costs related to the specially constructed or rearranged facilities.

11.3.3 The applicable termination liability charge is based on the normal method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in section 11.3.2 by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in section 11.3.2 preceding shall be adjusted to reflect the predetermined estimate net salvage, including any reuse adjustment to reflect applicable taxes.

ISSUED: October 29, 2007
By:

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Effective: October 30, 2007