

RNK, Inc.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO SWITCHED ACCESS SERVICES WITHIN
THE STATE OF MAINE

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NOTICE CONCERNING ALL
TERMS AND CONDITIONS and RATES

The State of Maine Public Utilities Commission (MPUC) requires that each telephone utility's Terms and Conditions comply with and not conflict with requirements of Maine Statutes (primarily in Title 35-A) and MPUC rules. Any provision in these Terms and Conditions or rate schedules that conflicts with a Maine statute or MPUC rule is inapplicable and will not be enforceable. The following rules apply to telephone utilities and contain provisions that affect matters that commonly appear in telephone utility Terms and Conditions:

Chapter 204 - Basic-Service Calling Areas

Chapter 230 - Installation, Maintenance and Ownership of Customer Premises Wire

Chapter 250 - Coin-operated Telephone Service

Chapter 280 - Provision of Competitive Telecommunications Services

Chapter 294 - Lifeline and Link Up Service Programs

Chapter 296 - Selection of Primary Interexchange and Local Exchange Carriers

Chapter 870 - Late Payment Charges, Interest Rates to Be Paid on Customer Deposits, and Charges for Returned Check Fees

Chapters 81 and 86 concerning application for service, billing, payment, deposit, disconnection, dispute resolution, and other credit and collection procedures.

In the future, new Chapters 290 (for local exchange carriers that are eligible telecommunications carriers), 291 (for local exchange carriers that are non-eligible telecommunications carriers) and 292 (for interexchange carriers) will govern standards for telecommunications billing, credit and collection, and customer information. These chapters will replace Chapters 81 and 86 for telecommunications carriers. When these chapters are adopted, if there are any conflict between these Terms and Conditions and Chapters 290, 291 and 292, those chapters will control.

In addition, the following provisions (the first two of which are required by statute) are part of this utility's Terms and Conditions:

1. FOR INTEREXCHANGE SERVICE:

Discount for Hearing-Impaired Customers. Upon customer request, the Company will automatically apply a 70% reduction for intrastate toll calls made from line used by certified deaf, hard-of-hearing or speech-impaired persons who must rely on teletypewriters for residential telephone communications, and others as provided in 35-A M.R.S.A. §7302. To qualify for an automatic reduction, the customer must submit an affidavit to the Company on a form approved by the Maine Department of Human Services, stating that due to one of the aforementioned conditions, the customer or a member of the household must rely on a teletypewriter for telephone communications, and that the equipment is connected or acoustically coupled to his telephone. Upon request, customers making calls to certified persons are eligible for a 70% rate reduction for relevant billed calls made during each billing period.

2. FOR LOCAL EXCHANGE SERVICE:

Enhanced Universal Emergency Number Service - E911 - Surcharge. An Enhanced Universal Emergency Number Service (E911) surcharge, as provided in 25 M.R.S.A. § 2927(1-A), applies per month to each residence and business access line, including PBX trunks, Centrex access lines, semipublic coin lines, and public access lines, in addition to the monthly rates for these lines specified elsewhere in these schedules. The surcharge shall not be imposed upon more than 25 lines per customer billing account.

3. FOR BOTH LOCAL AND INTEREXCHANGE SERVICES:

Any provisions in these Terms and Conditions that limit liability or damages do not apply to the extent they conflict with 11 M.R.S.A. §2-316(5) of the Maine Revised Statutes, Exclusion or Modification of Warranties. This utility agrees that it is responsible for complying with all applicable rules of the Maine Public

Utilities Commission and with the Maine Revised Statutes. It understands that if it applies or enforces any provision of these Terms and Conditions that is in conflict with a rule of the Maine Public Utilities Commission, or the Maine Revised Statutes, the rule or statute will govern; and the utility may be subject to action by the Consumer Assistance Division of the Maine Public Utilities Commission or an investigation by the Commission pursuant to 35-A M.R.S.A. §1303.

Terms and Conditions

Definitions

1. "Carrier, "Company" or "Utility" refers to RNK Inc. d/b/a RNK Telecom®.
2. "Calling card" or "Prepaid Debit Service" is a physical or virtual (an assigned Personal Identification Number with or without a physical or printed card) card attached to a presubscribed service, or Debit Service with or without a remaining usage balance which would be depleted on a real-time basis during each Debit Service call.
3. "Completed" call is a call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other mechanical answering device.
4. "Customer" means any person who has applied for, been accepted, and is either receiving utility service or has agreed to be billed for utility service. This term also includes a person who was a customer of the same utility within the past 30 days and who requests service at the same or a different location.
5. "Residential" customer is a customer who has telephone service at a dwelling and the service is used primarily for domestic or social purposes. All other customers are nonresidential customers.
6. "Service" means any telecommunications service(s) provided by the carrier under these schedules.
7. "Station" is a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.
8. "Time period" means the interval of hours that distinguish day, evening, and night and weekend rate periods. Day is from 8 a.m. up to but not including 5 p.m. local time Monday through Friday. Evening is from 5 p.m. up to but not including 11 p.m. local time Sunday through Friday. Night and Weekend Rates apply Sunday through Thursday from 11PM to, but not including 8AM of the following day, and from 11PM Friday to, but not including 5PM Sunday. The company charges weekend rates on the following federal holidays: New Year's Day, Martin Luther King Jr.'s Birthday, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Terms and Conditions

General Description of Services Offered

1. These Terms and Conditions and Rate Schedules govern Company services originating and terminating at points within Maine. Specific services and rates are described in the Rate Schedules.
2. The Company's intrastate service territory for local exchange services consists of all Maine exchanges served according to Verizon New England Inc. d/b/a Verizon Maine Tariff No. 17. Services are available 24 hours per day, 7 days a week.
3. Company services are available to both residential and non-residential customers.

Calculation of Rates

1. Rates for service are based on airline mileage between rate centers of the calling and called stations. The location of Rate Centers is based on information provided by Bell Operating Companies. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system from the National Exchange Carriers Association Tariff F.C.C. No. 4.
2. The chargeable time of a call is timed and measured by the underlying carrier. Timing of calls begins when the call is answered at the called station. Different rates may apply depending on the time of day or day of week the call is made. Calls originating in one time period and terminating in another time period will be billed according to the rates in effect during each portion of the call.

Terms and ConditionsCalculation of Rates (continued)

3. Upon customer request, the Company will automatically apply a 70% rate reduction for intrastate toll calls made from lines used by certified deaf, hard-of-hearing or speech impaired persons who must rely on teletypewriters for residential telephone communications, and others as provided in 35-A M.R.S.A. § 7302. To qualify for an automatic reduction, the customer must submit an affidavit to the Company on a form approved by the Maine Department of Human Services, stating that due to one of the aforementioned conditions, he or a member of the household must rely on a teletypewriter for telephone communications, and that the equipment is connected or acoustically coupled to his telephone. Upon request, customers making calls to certified persons are eligible for a 70% rate reduction for relevant billed calls made during each billing period.
4. An Enhanced Universal Emergency Number Service (E911) surcharge, as provided in 25 M.R.S.A. § 2927(1-A), applies to each month to each residence and business access line, including PBX trunks, Centrex access lines, semipublic coin lines, and public access lines, in addition to the monthly local service rates for these lines specified elsewhere in these schedules. The surcharge shall not be imposed upon more than 25 lines per customer billing account and shall not apply to a customer who subscribes solely to interexchange services.

Terms and Conditions

Credit, Collection, and Dispute Resolution Procedures

1. Residential Customers: Application for service, billing, payment, deposit, disconnection, dispute resolution and other credit and collection procedures for residential customers are governed by Chapters 81 and 870 of the Maine Public Utilities Commission's Rules.
2. Nonresidential Customers: Application for service, billing, payment, deposit, disconnection, dispute resolution and other credit and collection procedures for nonresidential customers are governed by Chapters 86 and 870 of the Maine Public Utilities Commission's Rules.
3. The Company charges \$42.52 to establish residential service (See Section 4.4.2).
4. For billing purposes, service is established on the date the customer's local exchange carrier switches the customer's service to the reselling Company's network.
5. The Company bills charges monthly in arrears. For billing purposes, a month consists of thirty (30) days.
6. The Company charges \$24.70 to restore residential service that was disconnected for nonpayment of bills, violation of the Terms and Conditions, or fraudulent use of the Company's services (See Section 4.3.3).
7. All state and local taxes (i.e., sales tax) are listed as separate line items and are not included in the rates quoted in the Rate Schedules.
8. As provided in Chapter 870 of the Maine Public Utilities Commission's Rules, the Company charges \$5.00 per account to which the check is applied or the amount of the bank charges the company, not to exceed \$15.00 for each check returned for nonpayment by a bank. If the company charges more than \$5.00, the company shall furnish the customer with proof of the bank charge.

Terms and Conditions (Continued)

Credit, Collection, and Dispute Resolution Procedures (Continued)

9. All customer bills are due and payable when presented. The bill becomes past due no less than 30 days after postmarked. Once a bill is past due, the carrier may proceed with collection activities per Chapter 81 or 860, and a late payment shall be charged on the undisputed past due amount, calculated at the maximum monthly rate specified in Chapter 870 as updated in November of each year by the Commission's Director of Finance.

10. Customer complaints are handled by a full service customer service department. Customers may call 1-888-642-9831 (toll free) from 9 a.m. to 5 p.m. during all nationally recognized business days, or submit a written complaint to:

RNK Telecom, 333 Elm Street, Suite 310, Dedham, Massachusetts
02026

If the customer is not satisfied with the Company's response, the customer may contact the Consumer Assistance Division, Maine Public Utilities Commission, 18 State House Station, 242 State Street, Augusta, ME 04333-0018. Telephone: 800-452-4699 or 207-287-3831.
Facsimile: 207-287-1039.

Terms and ConditionsInterruption of Service/Liability

1. The Company will attempt to provide continuous and uninterrupted service. When the Company schedules a service interruption for maintenance or repairs, the Company will notify customers of the cause and expected duration of the interruption at least 24 hours in advance, when possible.
2. The Company's liability for damages arising out of mistakes, interruptions, omission, delays, errors, or defects in the transmission occurring in furnishing service or in Company facilities, and not caused by the negligence of its employees or agents, will not exceed the amount that the Company would have charged the customer for service for the period the aforementioned faults occur.
3. Upon customer request, the Company will credit a customer's account for service interruptions which are not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer. Before requesting a credit, the customer will take reasonable steps to verify that the trouble could not have been prevented by the customer and is not in the customer's wiring or equipment. For purposes of computing a credit for leased facilities, a month consists of 720 hours. The Company will credit the customer's account at the rate of 1/720th of the monthly charge for the facilities affected for each full hour of the interruption.
4. The Company is protected against customer claims for libel, slander, or copyright infringement arising from the material, data, information, or other content transmitted using Company services. The Company is protected against all other claims arising from any act or omission of the customer while using Company services.

Terms and Conditions (Continued)Pre-Paid Debit Service – General

Debit Service is available to residential and business Subscribers for placing calls while at or away from their principal premises. Calls are originated by dialing a local or toll-free “800” access number, followed by a Personal Identification Number (“PIN”). Debit card service is depleted on a real-time basis as calls are placed. Customers are notified of their remaining usage balance at the beginning of each call. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any intrastate (or other) location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Debit Card Service is available 24 hours a day, seven days per week. The number of available cards is subject to technical limitations. Cards will be offered to customers on a first come, first served basis.

A. Exclusions

1. Calls to 500, 700, 800 and 900 numbers
2. Calls requiring the quotation of time and charges
3. Air to ground and High seas services

B. Service Availability

1. All calls must be charged against a Debit Service that has sufficient available balance.
2. Calls in progress will be terminated by the Company if the usage balance on the Debit Card is insufficient to continue the call and the Customer fails to recharge their card number or enter another valid PIN prior to termination.
3. Payment for the Debit Service and any network access usage balance is non-refundable.

Terms and Conditions (Continued)

**Pre-Paid Debit Service –
General (continued)**

C. Service Options

*= text related to interstate or international services provided for informational purposes only

The Company offers a variety of debit rate plans based on a Customer's desired calling patterns.

1. DialAroundTheWorld.com^R

DialAroundTheWorld.com^R is a secure web site where customers can purchase prepaid phone calling card Personal Identifying Numbers ("PINs") (i.e., "virtual" calling cards). The PINs can be used within Florida via a network of local access or 800 numbers. 800 number per minute surcharge applies.

*The PINs can also be used nationwide via 800 number access. 800 number per minute surcharge applies.

2. Custom Card Program

Customers can buy custom-designed prepaid phone calling cards. Cards can be used in Florida via a local access network or 800 number. 800 number per minute surcharge applies.

*The card can also be used nationally via an 800 number access. 800 number per minute surcharge applies.

SECTION 4- RATES**4.1 Exchange and Network Services****4.1.1 Schedule Information and General Regulations**

Service	Rate Element	Rate (in U.S. dollars)
Credit	Per Main Telephone Exchange Line, Trunk Line, Public Telephone Service Line, Announcement Line, FX Line and Centrex Main Station Line	.64

4.1.2 Federal Universal Service High Cost Fund Credit

Service	Rate Element	Rate (in U.S. dollars)
Metro Wire Center	Residence- Monthly Credit- Per line	.62
	Business- Monthly Credit- Per line	2.61
Second Tier Wire Center	Residence- Monthly Credit- Per line	.29
	Business- Monthly Credit- Per line	.95
All Other Wire Centers	Residence- Monthly Credit- Per line	.22
	Business- Monthly Credit- Per line	.22

4.1.3 Payment of Bills

Service	Rate Element	Rate (in U.S. dollars)
Returned Check or Draft	Per Check or Draft	4.75
Interexchange Carrier Charge	Per Customer Toll Statement Processed	.31

4.1.4 Customer Assistance Programs

Service	Rate Element	Rate (in U.S. dollars)
Lifeline	Recurring Reduction- Applied To basic exchange monthly Rate	8.34
Native American Lifeline	Additional Reduction Applied to the Basic Monthly Service Rate- Per month, per primary Residential connection- Note: The Native American lifeline Reduction is that amount combined With the lifeline reduction so as To arrive at a basic monthly Service rate of \$1.00.	See Note

4.1.5 Surcharges

Service	Rate Element	Rate (in U.S. dollars)
E911	Per month	.48
School and Library Fund	Per month- a Percentage of the customer's monthly Bill for all intrastate retail Charges	5%

4.1.6 Payment Plans

Service	Rate Element	Rate (in U.S. dollars)
Transfer of Service	NRC	95.00
Conversion to Two Tier Rate Plan Subsequent to Initial Installation	S&E	10.45

4.1.7 Promotional and Market Trial Programs

Service	Rate Element	Rate (in U.S. dollars)
Expanded Community Calling	S&E	6.94
	Initial 1 Hour of Calling- Monthly- Per line	2.85
	Each Additional Minute of Fraction Thereof of Overtime Usage	.04
Expanded Community Calling Plus	S&E	6.94
	Monthly	5.70
Selective Calling Plus	Entry Fee- Per wire center- Per line	3.80
	S&E- Business- Per request	10.45
	Usage Discount	50% of
		Appropriate dial Station-to-station Toll charge
Unlimited Phone Home Calling Card Plan	Monthly	3.09

4.2 Construction and Interior Wiring**4.2.1 Construction**

Service	Rate Element	Rate (in U.S. dollars)
Highway	Installment Basis- Minimum	
	Monthly payment	14.25
	Normal Construction in Excess Of Allowance- Per 1/10 mile or Fraction thereof	66.50
Private Property	Installment Basis- Minimum	
	Monthly payment	14.25
	Underground Construction not Requiring Conduit- Credit- Each 150 feet or fraction	38.00
	Underground Construction Requiring Conduit- Credit- Each 150 feet or fraction	38.00

4.3 Service Charges

4.3.1 One Time Charges

Service	Rate Element	Rate (in U.S. dollars)
Business	Installation of Specific Services When Ordered Subsequent to Installation of a Network Access Line- Per request	11.40

4.3.2 Premises Work Charges

Service	Rate Element	Rate (in U.S. dollars)
Premises Work	Residence- For materials and time spent by Telco employees performing residence billable Premises work up to the network interface- First 15 minutes of fraction thereof	19.24
	Residence- For material and time spent by Telco employees performing residence billable Premises work up to the network interface- Each Additional 15 minutes or fraction thereof	9.50
	Business- For time spent by Telco employees Performing billable premises work- First 15 Minutes or fraction thereof- Monday-Saturday, 8AM – 5PM	33.25
	Business- For time spent by Telco employees Performing billable premises work- First 15 Minutes or fraction thereof- Sunday and Monday -Saturday, excluding 8AM – 5PM	49.88
	Business- For time spent by Telco employees Performing billable premises work- First 15 Minutes or fraction thereof- Holidays	66.50

4.3.2 Premises Work Charges (continued)

Service	Rate Element	Rate (in U.S. dollars)
	Business- For time spent by Telco employees Performing billable premises work- Each Additional 15 minutes or fraction thereof- Monday -Saturday 8AM – 5PM	10.45
	Business- For time spent by Telco employees Performing billable premises work- Each Additional 15 minutes or fraction thereof- Sunday and Monday-Saturday, excluding 8AM – 5PM	15.68
	Business- For time spent by Telco employees Performing billable premises work – Each Additional 15 minutes or fraction thereof- Holidays	20.90
Customer Premises Work	Residence- Installation- For material and Time spent by Telco employees performing Residence billable customer premises work Up to the network interface to standard jack Locations- First 60 minutes or fraction thereof	90.25
	Residence- Installation- For material and time Spent by Telco employees performing residence Billable customer premises work beyond the Network interface to standard jack locations- Each additional 30 minutes or fraction thereof (minimum charge)	35.63
	Business- Installation- For time spent by Telco Employees performing billable customer premises Work- First 60 minutes or fraction thereof (minimum charge)- Monday-Friday, 8AM-5PM	114.00

4.3.2 Premises Work Charges (continued)

Service	Rate Element	Rate (in U.S. dollars)
	Business- Installation- For time spent by Telco Employees performing billable customer premises Work- First 60 minutes or fraction thereof (minimum charge)- Monday-Friday, excluding 8AM-5PM, and Saturday	171.00
	Business- Installation- For time spent by Telco Employees performing billable customer premises Work- First 60 minutes or fraction thereof (minimum charge)- Sundays and Holidays	228.00
	Business- Installation- For time spent by Telco Employees performing billable customer Premises work- Each additional 30 minutes Or fraction thereof- Monday-Friday, 8AM-5PM	35.63
	Business- Installation- For time spent by Telco Employees performing billable customer premises Work- Each additional 30 minutes or fraction Thereof- Monday-Friday, excluding 8AM-5PM, And Saturday	53.44
	Business- Installation- For time spent by Telco Employees performing billable customer premises Work- Each additional 30 minutes or fraction Thereof- Sundays and Holidays	71.25
	Residence- Repair- For material and time Spent by Telco employees performing Billable customer premises work beyond The network interface to standard jack Locations- First 30 minutes or fraction Thereof (minimum charge)	78.38

4.3.2 Premises Work Charges (continued)

Service	Rate Element	Rate (in U.S. dollars)
	Residence- Repair- For material and time Spent by Telco employees performing Billable customer premises work beyond The network interface to standard jack Locations- Each additional 30 minutes Or fraction thereof	35.63
	Business- Repair- For material and time Spent by Telco employees performing Billable customer premises work beyond The network interface to standard jack Locations- First 30 minutes or fraction Thereof (minimum charge)	78.38
	Business- Repair- For material and time Spent by Telco employees performing Billable customer premises work beyond The network interface to standard jack Locations- Each additional 30 minutes or Fraction thereof	35.63

4.3.3 Other Services

Service	Rate Element	Rate (in U.S. dollars)	
Restoral of Service	Residence- Per each account		24.70
	Residence- Customers of eligible Program only- Per each account	9.50	
	Business- Per each account	38.95	
Payment Prior to Interruption	Per account on which payment is Received	4.75	
Temporary Suspension of Service	Residence- S&E		30.40
	Business- S&E	41.80	
Party Line Modification	Coincident with Other Work Requested By Customer at Premises- NRC- Per each Telephone	9.50	
	When Modification is Only Work Requested By Customer at Premises- NRC- 1 st telephone	24.70	
	When Modification is Only Work Requested By Customer at Premises- NRC- Each additional Telephone	9.50	

4.3.3 Other Services (continued)

Service	Rate Element	Rate (in U.S. dollars)
Change in Installation Date	Per line	23.75
Standard Jacks-Voice	Miniature Modular- 1 or 2 line capacity- S&E- Each	3.52
	Miniature Modular- 3 line capacity- S&E- Each	16.15
	Miniature Ribbon Connector- S&E- Each	52.25
	Series- S&E- Each	15.20
	Weatherproof- 3 position- Marine, recreation Vehicles, other moveable premises- S&E	24.70
Standard Jacks-Data	Programmed- S&E- Each	31.35
	Universal- S&E- Each	44.65
	Multiple Line for use with Fixed-Loss Loop And Programmable Data Equipment- Common Equipment for up to 8 lines- S&E- Each	218.50
	Multiple Line for use with Fixed-Loss Loop And Programmable Data Equipment- Line Circuit cards- S&E- Each (one card is required For each line connected to multiple line data jack Common equipment)	31.35
	Multiple Line for use with Fixed-Loss Loop And Programmable Data Equipment- Wall Mounting with cover- S&E- Each	37.05
	Multiple Line for use with Fixed-Loss Loop And Programmable Data Equipment- Rack Mounting- S&E- Each	30.40

4.3.3 Other Services (continued)

Nonstandard Jacks

(No Longer

Available)

Weatherproof- Heavy Duty- 3 conductor
 - Boats, trains or other moveable premises-
 Monthly- Each

1.71

4.3.4 Inside Wire Maintenance Plans**Service****Rate Element****Rate (in U.S. dollars)**

Inside Wire

Maintenance

Inside Wire Maintenance Plan- Residence-
 Monthly- Per access line

3.28

Diagnostic and Maintenance Plan- Residence-
 Monthly- Per access line

3.75

Diagnostic and Maintenance Plan- Business-
 Monthly- Per access line

3.75

4.4 Basic Exchange Services**4.4.1 Basic Exchange Services
Service****Unlimited 1 party**

Premium –

	Rates (in U.S. dollars)	
	Residential	Business
Premium –	17.22	33.29
Economy –	15.88	30.60

4.4.2 Other

Service	Rate Element	Rate (in U.S. dollars)
Economy Service Local Message	Calls Made Outside the Economy Local Service Area but Within the Premium Local Service Area – Per call	.24
Trunk Lines	Residence – Monthly – Note: The 1 Party unlimited service rate applicable in the exchange applies	See Note
	Business – Monthly – Note: 150% of the 1 party line unlimited service rate applicable in the exchange applies	See Note
Service and Equipment Charges	Residence – To install a network access line	42.52
	To Install a Network Access Line for Residence Customers Participating in Eligible Programs	9.50
	Residence – To change the grade or Class or service, or to change residence To business or vice versa	33.25

4.4.2 Other (continued)

Residence – To change foreign exchange service from measured residence to 1 party unlimited residence, or vice versa	13.60
Residence – To change a telephone Number	32.30
Residence – To rearrange combined Billing	6.94
Residence – To transfer service	11.40
Business – To install a network access Line	53.20
Business – To change the grade or class Of service, or to change from residence To business or vice versa	33.25
Business – To change a telephone Number	38.00
Business – To rearrange combined Billing	10.93
Business – To transfer service	12.35

4.4.2 Other (continued)

Local Calling Area Surcharge – Old Orchard Beach	Rate Element	Rate (in U.S. dollars)
	Residence Premium Customers - Per line	3.94
	Business Premium Customers - Per line	4.43
	Residence Economy Customers - Per line	.62
	Business Economy Customers - Per line	2.71
	Local Package and Sound Deal Customers – Per line	3.94
	FX, Centrex, PBX and PASL Customers – Per line	4.43

4.4.3 Other Services

Foreign Exchange
Rate

Rate Element	Rate (in U.S. dollars)
Measured – Residence- Including Initial 30 message unit allowance	10.70
Measured – Business – Including Initial 85 message unit allowance	24.61
Measured – Additional message Units	.1216
Residence – To install network access Line	42.51
Residence – To change the grade or Class of service, or to change from Residence to business or vice versa	33.25
Residence – To change a telephone Number	32.30
Residence – To rearrange combined Billing	6.94
Residence – To transfer service	11.40

Effective Date: April 9, 2008

4.4.3 Other Services (continued)

Business – To Install a network Access line	53.20
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Business – To change the grade or class Of service, or to change from residence To business or vice versa	33.25
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Business – To change a telephone Number	38.00
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Business – To rearrange combined Billing	10.93
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Business – To transfer service	12.35
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Joint User Service

	Measured	PASL	Unlimited
S&E – Each joint user	19.95	19.95	19.95
Monthly – Each joint user	2.42	2.42	% of the monthly Rate for one 1 party Line, or for 1 PBX Trunk line – Each Joint user

4.4.3 Other Services (continued)

DCS	Rate Element	Rate (in U.S. dollars)
	Option 1 – Note: Same rate as that For similar 1 party residence main Telephone exchange service less .10	See note

Combination of Main Telephone Exchange Service	Rate (in U.S. dollars)
Monthly – Per min telephone on a Combined line [in addition to the Appropriate 1 party line rate]	.67
To Establish or Interrupt Combination Of Main Telephone Exchange Service On In-service lines- S&E	25.62

4.4.3 Other Services (continued)

Telephone	Rate Element	Rate (in U.S. dollars)
	Switching-Residence-S&E Per line	42.75
	Switching – Residence – Monthly – Per line	1.52
	Switching – Business – S&E – Per line	52.25
	Switching – Business – Monthly – Per line	2.38
	Attachment to Poles – S&E – Each Group of 10 attachments or fraction Associated with a circuit	9.41
	Attachments to Poles – Monthly – Each Group of 10 attachments of fraction Associated with a circuit	.14
	Circuits – Mileage – Monthly – Each Circuit per ¼ mile of fraction thereof	.71

4.4.4 Nynex Call Connect Service

Service	Rate Element	Rate (in U.S. dollars)
Nynex Call Connect	Per Call Dialed and Completed – Each	.33

4.4.5 Directory Listing Service

Service	Rate Element	Rate (in U.S. dollars)
Additional Listing	Residence Service – Monthly – Each	1.90
	Business Service – S&E – Each	19.95
	Business Service – Monthly – Each	2.42
Nonpublished Service	Residence – S&E – Per line	6.37
	Business - S&E – Per line	19.95
	Residence and Business – Monthly – Per line	2.76
Nondirectory Listed Service	Residence – S&E – per listing	6.37
	Business – S&E – per listing	19.95
	Residence and Business – Monthly-Per listing	1.38
Change Listing	Business – S&E – Per listing	19.95

4.4.6 Directory Assistance Service

Service	Rate Element	Rate (in U.S. dollars)
Directory Assistance Service	Directly Dialed Directory Assistance Calls in Excess of The Call Allowance – Each	.38
	Calls to Directory Assistance via A Local or MTS Operator in Excess Of the Call Allowance – Each	.52

4.4.7 National- 411 (N-411) Service

Service	Rate Element	Rate (in U.S. dollars)
N-411	Per Direct Dialed Call – Each	.90

4.4.8 Busy Line Verification and Busy Line Interrupt Service

Service	Rate Element	Rate (in U.S. dollars)
Busy Line Verification	Each Request	2.38
Busy Line Interrupt	With Verification – Each Request	4.75

4.5 Auxiliary Exchange Services

4.5.1 Custom Calling Services

Service	Rate Element	Rate (in U.S. dollars)
Call Waiting	Residence – Monthly – Each line Equipped	4.75
	Business – Monthly – Each line Equipped	6.18
Talking Call Waiting	Residence – Monthly – Each line Equipped	2.38
Call Forwarding	Residence – Monthly – Each line Equipped	2.90
	Business – Monthly – Each line Equipped	6.18
Call Forwarding Busy Line Don't Answer, Call Forwarding Busy Line, Call Forwarding Don't Answer	Busy Line – Residence – Monthly – Each line equipped	1.28
	Busy Line – Business – Monthly - Each line equipped	2.61
Call Forwarding Don't Answer	Don't Answer – Residence – Monthly - Each line equipped	1.28
	Don't Answer – Business – Monthly - Each line equipped	2.61
Call Forwarding Don't Answer	Busy Line/Don't Answer – Residence – Monthly – Each line equipped	1.90
	Busy Line/Don't Answer – Business – Monthly – Each line equipped	3.80

4.5.1 Custom Calling Services (continued)

Three-Way Calling	Residence – Monthly – Each line Equipped	3.40
	Business – Monthly – Each line Equipped	6.18
Usage Three-Way Calling	Residence and Business – Per activation charge	.71
	Residence – Monthly capped amount Applicable to per activation charges	5.70
	Business – Monthly capped amount Applicable to per activation charges	7.13
Speed Dialing – 8 Code	Residence – Monthly – Each line Equipped	2.30
	Business – Monthly – Each line Equipped	4.75
Speed Dialing – 30 Code	Residence – Monthly – Each line Equipped	4.70
	Business – Monthly – Each line Equipped	7.13
Custom Calling Package Discount	Residence – Discount applicable to each service excluding the first one	.52
	Business – Discount applicable To each service excluding the first One	1.14

4.5.1 Custom Calling Services (continued)

Value Added Package	Call Waiting and Speed Dialing 8 Code	6.53
	- Residence – Monthly – Each line equipped	
	Call Waiting and Speed Dialing 8 Code	9.79
	- Business – Monthly – Each line equipped	
	Call Waiting and Three-Way Calling- Residence – Monthly – Each line equipped	7.63
	Call Waiting and Three-Way Calling – Business – Monthly – Each line Equipped	11.21
	Call Waiting and Call Forwarding – Residence – Monthly – Each line equipped	7.13
	Call Waiting and Call Forwarding – Business – Monthly – Each line Equipped	11.21
	Call Waiting, Call Forwarding, Three-Way Calling and Speed Dialing 8 Codes – Residence – Monthly – Each Line equipped	11.78

4.5.2 Remote Call Forwarding Service

Service	Rate Element	Rate (in U.S. dollars)
Remote Call Forwarding Service	S&E	10.45
	Monthly	27.36
	Message Charges – Between calling Party and remote call forwarding Number – Note: Charge is either the Appropriate MTS rate or message unit rate	See note
	Message Charges – Between remote Call forwarding and terminating Telephone number – Note: Charge is Either directly dialed station-to-station MTS rate or the business message unit Rate	See note
	Message Unit Rate – Business	.1216

4.5.3 Special Reversed Charge Toll Service

Service	Rate Element	Rate (in U.S. dollars)
Special Reversed Charge Toll Service	S&E – First exchange selected in a local service area	33.25
	Monthly – First exchange selected in a Local service area	8.55
	S&E – Each additional exchange Selected in the same local service area	33.25
	Monthly – Each additional exchange Selected in the same local service area	6.41

4.5.4 Line Hunting Service

Service	Rate Element	Rate (in U.S. dollars)
Line Hunting	S&E – Per group arranged at the same time	22.80

4.5.5 Distinctive Ring Service

Service	Rate Element	Rate (in U.S. dollars)
Service Package 1	Residence- Monthly	4.04
	Business- Monthly	6.84
Service Package 2	Residence- Monthly	5.94
	Business- Monthly	11.40

4.5.6 Phonesmart Service

Service	Rate Element	Rate (in U.S. dollars)
Phonesmart	*69- Monthly- Each line equipped	2.85
	*69- Per activation charge	.71
	Anonymous Call Rejection- Monthly- Each line equipped	2.85
	Call Trace- Per activation charge, each line Equipped	3.33
	Call Trace- Case preparation charge	4.75
	Caller ID- Number only- Monthly- Each Line equipped	7.13
	Caller ID- Monthly- Each line equipped	7.13
	Call Waiting ID Deluxe- Number only- Monthly- Each line equipped	7.13
	Call Waiting ID Deluxe- Monthly- Each line Equipped	7.13

4.5.6 Phonsmart Service (continued)

Call Waiting ID- Monthly- Each line equipped	7.13
Call Waiting ID With Name- Monthly- Each Line equipped	7.13
Busy Redial- Per activation charge	.71
Busy Redial- Monthly- Each line equipped	2.85
Busy Redial and *69- Monthly- Each line Equipped	4.51
Monthly Capped Amount Applicable to Per Activation Charges for *69 and Busy Redial	7.84
Call Intercept- Monthly- Per line equipped	4.75

4.6 Message Telecommunications Service

4.6.1 Message Telecommunications Service

Service	Rate Element	Rate (in U.S. dollars)
Message Telecommunications Service	Initial Period- Day- 0-10 airline miles	.17
	Initial Period- Day- 11-18 airline miles	.28
	Initial Period- Day 19-30 airline miles	.38
	Initial Period- Day- 31 and up airline miles	.43
	Overtime Period- Day- 0-10 airline miles	.13
	Overtime Period- Day- 11-18 airline miles	.18
	Overtime Period- Day- 19-30 airline miles	.26
	Overtime Period- Day- 31 and up airline miles	.30
	Initial and Overtime Periods- Evenings- All Airline mile bands- Discount	35%
	Initial and Overtime Periods- Night/Weekend- All airline mile bands- Discount	60%

4.6.1 Message Telecommunications Service (continued)

Incremental		
Charges	Customer Dialed- Calling Card	.55
	Coin Paid Station-to-Station	.62
	Operator Dialed- Station-to-Station	1.24
	Person-to-Person	3.52
Volume		
Discounts	Residence- 1 st \$15.00 of total monthly intralata MTS billing	0%
	Residence-next \$15.00 of total monthly intralata MTS billing	5%
	Residence- Next \$15.00 of total monthly intralata MTS billing	10%
	Residence- Over \$45.00 of total monthly intralata MTS billing	15%
	Business- 1 st \$40.00 of total monthly intralata MTS billing	0%
	Business- Next \$40.00 of total monthly intralata MTS billing	5%
	Business- Next \$40.00 of total monthly intralata MTS billing	10%
	Business- Over \$120.00 of total monthly intralata MTS billing	15%
Other		
Discounts	Calls to a State Approved Relay Center- Discount- All time periods	70%

4.6.2 Message Telecommunications Service for Disabled Persons

Service	Rate Element	Rate
MTS for Disabled Person	Reduction in MTS Charges- All Time periods	70%

4.7 Message Telecommunications Service (MTS) Optional Toll Calling Plans**4.7.1 Selective Calling Service**

Service	Rate Element	Rate (in U.S. dollars)
Entry Fee	Monthly- Per wire center- Per line	1.24
Usage Discount	Percentage Reduction of Appropriate Customer Dialed Station-to-Station MTS Charge	50%

4.7.2 Pine Tree State Service

Service	Rate Element	Rate (in U.S. dollars)
Usage	Initial One Hour- Per month	5.13
	Each Additional Minute	.07
	Percentage Discount- Customer Dialed Calling Card Calls- Applied To usage rates and incremental charges	25%

4.7.3 Outward Toll Calling Plan (OTCP)

Service	Rate Element	Rate (in U.S. dollars)
Outward Toll Calling Plan (OTCP)	OTCP Establishment- S&E	9.79
	Hourly Usage- 1 year in service agreement- Commitment of 1,200 to 4,799 hours of total Annual usage- Per hour	10.83
	Hourly Usage- 1 year in service agreement- Commitment of 4,800 to 7,199 hours of total Annual usage- Per hour	8.79
	Hourly Usage- 1 year in service agreement- Commitment of 7,200 hours and above of total Annual usage- Per hour	7.70
	Hourly Usage- 2 year in service agreement- Commitment of hours of 1,200 to 4,799 hours Of total annual usage- Per hour	9.98
	Hourly Usage- 2 year in service agreement- Commitment of 4,800 to 7,199 hours of total Annual usage- Per hour	8.31
	Hourly Usage- 3 year in service agreement- Commitment of 1,200 to 4,799 hours of total Usage- Per hour	9.31
	Hourly Usage- 3 year in service agreement- Commitment of 4,800 to 7,199 hours of total Annual usage- Per hour	7.84
	Hourly Usage- 3 year in service agreement- Commitment of 7,200 hours and above of total Annual usage- Per hour	6.84
	Percentage Discount- Subscribers to OTCP And ITCP	5%

4.7.4 Netsaver Calling Service

Service	Rate Element	Rate (in U.S. dollars)
Netsaver Calling Plan		
	Service Establishment- Residence- One time Charge	6.94
	Service Establishment- Business- One time Charge	10.45
	Monthly- Per billing telephone number Arranged	4.51
	Usage Percentage Discount- \$.01- \$300.00 Total monthly intralata MTS billing	10%
	Usage Percentage Discount- Next \$200.00 Total monthly intralata MTS billing	15%

4.7.5 Business Link

Service	Rate Element	Rate (in U.S. dollars)
Business Link	Usage- Per minute	.12
Volume Discounts		
	Tier 1- Total qualifying monthly usage Between \$50.00 to \$100.00	5%
	Tier 2- Total qualifying monthly usage Between \$100.01 to \$150.00	15%
	Tier 3- Total qualifying monthly usage Between \$150.01 to \$200.00	20%
	Tier 4- Total qualifying monthly usage Over \$200.00	30%
Bonus Credit	Ten Bonus Credits- Per dollar of Discounted qualifying usage	.009

4.7.6 Business Link Premium

Service	Rate Element	Rate (in U.S. dollars)
Business Link Premium	Usage- Per minute	.12
Volume Discounts	Tier 1- Total qualifying monthly usage Between \$800.00 to \$1,500.00	15%
	Tier 2- Total qualifying monthly usage Between \$1,500.01 to \$3,900.00	20%
	Tier 3- Total qualifying monthly usage Between \$3,900.01 to \$7,800.00	25%
	Tier 4- Total qualifying monthly usage Over \$7,800.00	35%
Bonus Credit	Ten Bonus Credits- Per dollar of Discounted qualifying usage	.009

4.7.7 Sensible Minute Plan

Service	Rate Element	Rate (in U.S. dollars)
Usage	Per Minute of Fraction Thereof	.09
	Percentage Discount- Customer Dialed Calling Card Calls	25%

4.8 Digital Communications Services

4.8.1 Superpath 1.544 Mbps

4.8.1(A) Channels

Service	Rate Element	Rate (in U.S. dollars)
Local Distribution Channel	NRC – Each	55.25
	OPP – Month-to-Month-Monthly-Each	171.00
	OPP-36 Months-Monthly-Each	145.35
	OPP-60 Months-Monthly-Each	129.20
	OPP-Month-to-Month-First ½ mile Or fraction thereof	60.80
	OPP-Month-to-Month-Each additional ½ mile of fraction thereof	15.20
	OPP-36 Months-First ½ mile or Fraction thereof	51.30
	OPP-36 Months-Each additional ½ Mile or fraction thereof	12.83
	OPP-60 Months-First ½ mile or Fraction thereof	45.60
	OPP-60 Months-Each additional ½ mile or fraction thereof	11.40

4.8.1(A) Channels (continued)

Served Direct Intraexchange Channel	Monthly		248.79
Interoffice Channel	When Channel Installed Without A Local Distribution Channel – NRC- Per interoffice channel and in addition To standard NRC		427.50
Intra Central Office Channel	NRC-Each		123.50 Distribution
	OPP-Month-to-Month-Monthly-Each	61.75	
	OPP-36 Months-Monthly-Each	55.58	
	OPP-60 Months-Monthly-Each		49.40

**4.8.1(B) Mileage
Service**

	Rate Element	Rate (in U.S. dollars)	
Interoffice Channel Over 0-4 MilesNRC		95.00	
	Fixed-OPP-Month-to-Month		99.75
	Per mile-OPP-Month-to-Month		22.80
	Fixed-OPP-36 Months		89.78
	Per mile-OPP-36 Months		20.52
	Fixed-OPP-60 Months		79.80
	Per mile-OPP-60 Months		18.24

4.8.1(B) Mileage (continued)

Service	Rate Element	Rate (in U.S. dollars)
Over 4-8 Miles	NRC	95.00
	Fixed-OPP-Month-to-Month	104.50
	Per mile-OPP-Month-to-Month	21.85
	Fixed-OPP-36 Months	94.05
	Per mile-OPP-36 Months	19.67
	Fixed-OPP-60 Months	83.60
	Per mile-OPP-60 Months	17.48
Over 8-25 Miles	NRC	95.00
	Fixed-OPP-Month-to-Month	114.00
	Per mile-OPP-Month-to-Month	20.90
	Fixed-OPP-36 Months	102.60
	Per mile-OPP-36 Months	18.81
	Fixed-OPP-60 Months	91.20
	Per mile-OPP-60 Months	16.72
Over 25-50 Miles	NRC	95.00
	Fixed-OPP-Month-to-Month	142.50
	Per mile-OPP-Month-to-Month	20.43
	Fixed-OPP-36 Months	128.25
	Per mile-OPP-36 Months	18.38
	Fixed-OPP-60 Months	114.00
	Per mile-OPP-60 Months	16.34
Over 50 Miles	NRC	95.00
	Fixed-OPP-Month-to-Month	166.25
	Per mile-OPP-Month-to-Month	19.95
	Fixed-OPP-36 Months	149.63
	Per mile-OPP-36 Months	17.96
	Fixed-OPP-60 Months	133.00
	Per mile-OPP-60 Months	15.96

4.8.1(C) Optional Features and Functions

Service	Rate Element	Rate (in U.S. dollars)
Central Office Multiplexing		
DS1 to Voice	NRC-Per arrangement	285.00
	OPP-Month-to-Month-Monthly	166.25
	-Per arrangement	
	OPP-36 Months-Monthly	149.63
	-Per arrangement	
	OPP-60 Months-Monthly	133.00
	-Per arrangement	
DS1 to Voice- Voice		
Grade connections from the		
Central office multiplexer		
To a premises served by		
The same central office		
Type 2001	NRC	190.00
	Monthly	23.75
Type 2001A	NRC	237.50
	Monthly	28.50
Type 2001B	NRC	247.00
	Monthly	38.00
Type 3002	NRC	261.25
	Monthly	47.50

4.8.1(C) Optional Features and Functions (continued)

DS1 to Voice- Voice grade Intraoffice connections between The central office multiplexer And Centrex switching equipment In same serving central office	NRC-Each Monthly-Each	199.50 9.50
DS1 to Voice- Voice grade Intraoffice connections between The central office multiplexer and Foreign exchange service in same Serving central office	NRC-Each Monthly-Each	199.50 9.50
DS1 to Digital	NRC-Per arrangement OPP-Month-to-Month- Monthly-Per arrangement OPP-36 Months-Monthly -Per arrangement OPP-60 Months-Monthly- Per arrangement	285.00 166.25 149.63 133.00
Clear Channel Per Superpath 1.544 Mbps Two point Capability Circuit	Installed subsequent to the installation of service-NRC	570.00

4.8.2 Switchway Switched 56 Kilobits Per Second (Kbps) Service

Service	Rate Element	Rate (in U.S. dollars)
Measured Access Line	NRC-Each	356.25
	Monthly-Each	23.75
Service Arrangement	Monthly-Each	19.00
Remote Service Arrangement	NRC-Each	123.50
	Monthly-Each	22.75
	Monthly-Per airline mile	2.38
	Or fraction	
Network Call Usage	Initial 1 minute period or	.01
Intrastwitch Circuit Switch	fraction - per call	
Data Call		
Intrastwitch Circuit Switch	Each Additional minute or	.01
Data Call	fraction – per call	
Interswitch Circuit Switch	Initial 1 minute or fraction	.14
Data Call	- per call	
Interswitch Circuit Switch	Each additional minute or	.14
Data Call	fraction	

4.8.3 Infopath Packet Switching Services**Infopath Packet Switching Services-Synchronous**

Service	Rate Element	Rate (in U.S. dollars)
Access Concentrator Port Connections	X.25 Port Access, All Speeds, NRC- Per port connected	52.25
	X.25 Port Access, All Speeds, Monthly – Per port connected	32.30
Central Office Interfaces	All Speeds-NRC-Each	28.50
	Analog-1.2 kbps-Monthly	42.75
	Analog- 2.4 kbps-Monthly	57.00
	Analog- 4.8 kbps-Monthly	71.25
	Analog-9.6 kbps-Monthly	90.25
	Digital-Up to 9.6 kbps (DDSII)- NRC-Each	28.50
	Digital-Up to 9.6 kbps (DDSII)- Monthly-Each	23.75

4.8.3 Infopath Packet Switching Services (continued)

Service	Rate Element	Rate (in U.S. dollars)
Network Usage Packet Transport Data	Up to 2500 kilopackets-Day-per kilopacket	.48
	Up to 2500 kilopackets-Evening- Per kilopacket	.35
	Up to 2500 kilopacktes-Night-Per Kilopacket	.23
	Network Usage Per Minute-Per Minute Of use	.04
	Network Usage Per Transaction- Per transaction up to 10 packets	.0095
	Optional Features Abbreviated Addressing-Monthly-Each	4.75
	Additional Logical Channel-Monthly -Each	.48
	Call Detail-Print Format-Monthly- Per Bill	1.90
	Call Redirection-Monthly-Each	9.50
	Closed User Group-Monthly-Per Network Address, Per Group Member	2.38
	Multiple Network Address-Monthly- Per Group of 10 DTN's, each	9.50
	Optional Feature or Software Change- NRC	23.75
	Permanent Virtual Circuit (PVC)- Monthly-Each	9.50

4.8.4 Infopath Packet Switching Services (continued)**Infopath Packet Switching Service-Asynchronous**

Service	Rate Element	Rate (in U.S. dollars)
Private Dial Access	Note: Public Dial Access Service	See Note
	Usage Rate Applies	
	Speeds up to 2.4 Kbps-NRC-Each	33.25
	Speeds up to 2.4 Kbps-Monthly-Each	58.90
	Speeds up to 9.6 Kbps-NRC-Each	33.25
	Speeds up to 9.6 Kbps-Monthly-Each	90.25
Dedicated Access	All Speeds up to 9.6 Kbps-NRC-Each	52.25
	All Speeds up to 9.6 Kbps-Monthly-Each	24.70
Public Dial Access Service Usage	Service Usage Charge Per Public Dial Access Minute of Fraction Thereof	.009
	Network Usage Note: Services are the Same as Those Listed for Synchronous Service	
	Optional Features NUI Code-Monthly- Each	.24
	Optional Feature or Software Change- NRC	23.75

4.9 Reserved for Future Use

4.10 Digipath Digital Service II (DDSII)**4.10.1 Local Distribution Channels**

Service	Rate Element	Rate (in U.S. dollars)	
2.4, 4.8, 9.6 and 19.2 Kbps	2 wire- S&E- Each	418.00	
	2 wire- OPP month-to-month- Monthly- Each	34.49	
	2 wire- OPP 36 months- Monthly- Each	24.70	
	2 wire- OPP 60 months- Monthly- Each	22.80	
	4 wire- S&E- Each	470.25	
	4 wire- OPP month-to-month- Monthly- Each	57.48	
	4 wire- OPP 36 months- Monthly- Each	38.95	
	4 wire- OPP 60 months- Monthly- Each	35.15	
	56 kbps	4 wire- S&E- Each	522.50
		4 wire- OPP month-to-month- Monthly- Each	91.96
4 wire- OPP 36 months- Monthly- Each		60.80	
4 wire- OPP 60 months- Monthly- Each		56.05	
2.4, 4.8, 9.6 and 19.2 Kbps	Fixed- OPP month-to-month- Monthly	51.73	
	Per mile- OPP month-to-month- Monthly	2.30	
	Fixed- OPP 36 months- Monthly	36.10	
	Per mile- OPP 36 months- Monthly	1.47	
	Fixed- OPP 60 months- Monthly	33.25	
	Per mile- OPP 60 months- Monthly	1.38	

4.10.2 Interoffice Channels

Service	Rate Element	Rate (in U.S. dollars)
56 Kbps	Fixed- OPP month-to-month- Monthly	57.48
	Per mile- OPP month-to-month- Monthly	2.88
	Fixed- OPP 36 months- Monthly	40.85
	Per mile- OPP 36 months- Monthly	1.85
	Fixed- OPP 60 months- Monthly	37.05
	Per mile- OPP 60 months- Monthly	1.71

4.10.3 Network Rearrangement, Inside Moves and Transfer of Service

Service	Rate Element	Rate (in U.S. dollars)
Network Rearrangement	Change Channel Speed with no Change of Facilities- S&E- Per Channel Changed	237.50
	Change Termination in Multi- Station Arrangement from 1 Circuit To Another in Same Serving Wire Center- S&E- Per station Changed	237.50
	Transfer of Service-NRC	92.14

4.10.4 Additional Service Features

Service	Rate Element	Rate (in U.S. dollars)
Multi-Station Arrangement	OPP month-to-month- Monthly- Per station	11.50
	OPP 36 months- Monthly- Per station	8.08
	OPP 60 months- Monthly- Per station	7.32
Secondary Channel Capacity	NRC- Per station	11.50
	OPP month-to-month- Monthly	9.50
	OPP 36 months- Monthly	8.08
	OPP 60 months- Monthly	7.32

4.10.5 Schedule A and B Billing

Service	Rate Element	Rate (in U.S. dollars)
Local Distribution		
Channel- 2.4, 4.8, 9.6 And 19.2 Kbps		
	2 wire- S&E	418.00
	2 wire- Schedule A- OPP 36 months- Monthly- Each	19.95
	2 wire- Schedule A- OPP 60 months- Monthly- Each	18.05
	2 wire- Schedule B- Monthly- Each	4.75
	4 wire- NRC	470.25
	4 wire- Schedule A- OPP 36 months- Monthly- Each	30.40
	4 wire- Schedule A- OPP 60 months- Monthly- Each	26.60
	4 wire- Schedule B- Monthly- Each	8.55
Local Distribution		
Channel- 56 Kbps		
	4 wire- NRC	522.50
	4 wire- Schedule A- OPP 36 months- Monthly- Each	47.50
	4 wire- Schedule A- OPP 60 months- Monthly- Each	42.75
	4 wire- Schedule B- Monthly- Each	13.30
Interoffice Channel		
2.4, 4.8, 9.6 and 19.2 Kbps		
	Fixed- Schedule A- OPP 36 months- Monthly	33.25
	Per mile- Schedule A- OPP 36 months- Monthly	1.05
	Fixed- Schedule A- OPP 60 months- Monthly	30.40
	Per mile- Schedule A- OPP 60 months- Monthly	.95
	Fixed- Schedule B- Monthly	2.85
	Per mile- Schedule B- Monthly	.43

4.10.5 Schedule A and B billing (continued)

Service	Rate Element	Rate (in U.S. dollars)
Interoffice Channel 56 Kbps		
	Fixed- Schedule A- OPP 36 months- Monthly	36.10
	Per mile- Schedule A- OPP 36 months- Monthly	1.28
	Fixed- Schedule A- OPP 60 months- Monthly	32.30
	Per mile- Schedule A- OPP 60 months- Monthly	1.14
	Fixed- Schedule B- Monthly	4.75
	Per mile- Schedule B- Monthly	.57
Additional Service Features, Multi-Station Arrangement		
	Schedule A- OPP 36 months- Monthly- Per station	7.60
	Schedule A- OPP 60 months- Monthly- Per station	6.84
	Schedule B- Monthly- Per station	.48
Additional Service Features, Secondary Channel Capacity		
	NRC- Per station	9.50
	Schedule A- OPP 36 months- Monthly- Per station	7.60
	Schedule A- OPP 60 months- Monthly- Per station	6.84
	Schedule B- Monthly- Per station	.48
Network Rearrangement, Change Channel Speed with no Change of Facilities		
	S&E- Per channel changed	237.50
Network Rearrangement, Change Station Termination In Multi-Station Arrangement From 1 Circuit to Another in Same Serving Wire Center		
	S&E- Per station changed	237.50

4.10.6 Volume Discount

Service	Rate Element	Rate (in U.S. dollars)
Local Distribution Channel- 2.4, 4.8, 9.6 And 19.2 Kbps	2 wire- S&E- Each	418.00
	2 wire- Monthly- Each	31.04
	4 wire- S&E- Each	470.25
	4 wire- Monthly- Each	51.73
Local Distribution Channel- 56 Kbps	4 wire- S&E- Each	522.50
	4 wire- Monthly- Each	82.76

4.11 Prepaid Debit Service

Rates do not include federal, state, and local taxes or surcharges, e.g., USF.
Cards expire within one year of purchase or first use, whichever occurs later, unless
Stated otherwise upon the card.

1. Custom Card Program A	\$0.01 per minute
800 Access	\$0.04
Payphone	\$0.99
2. Connection Free (\$1.99) Card	\$0.01 per minute
800 Access	\$0.04
Payphone	\$0.99
3. Central American Card	\$0.019 per minute
800 Access	\$0.04
Payphone	\$0.99
4. Christmas Tree 300/150 Card	\$0.02 per minute
800 Access	\$0.02
Payphone	\$0.99
5. City Card	\$0.024 per minute
800 Access	\$0.024
Payphone	\$0.99
6. Custom Card Program B	\$0.025 per minute
800 Access	\$0.025
Payphone	\$0.99
7. HDC Card	\$0.026 per minute
800 Access	\$0.03
Payphone	\$0.99
8. Absolute Card	\$0.028 per minute
800 Access	\$0.03
Payphone	\$0.99
9. Custom Card Program D	\$0.039 per minute
800 Access	\$0.04
Payphone	\$0.99
10. 3-2-1 Talk (Cellular Origination)	\$0.039 per minute
800 Access	\$0.04
Payphone	\$0.99
11. Action USA	\$0.0416 per minute
800 Access	\$0.84
Payphone	\$0.99

Effective Date: April 9, 2008

12. Custom Card Program E	\$0.049 per minute
800 Access	\$0.04
Payphone	\$0.99
13. Custom Card Program G	\$0.05 per minute
800 Access	\$0.04
Payphone	\$0.99
14. Bucket of Minutes 5.9 Card	\$0.059 per minute
800 Access	\$0.04
Payphone	\$0.99
15. Bucket of Minutes 6.9 Card	\$0.069 per minute
800 Access	\$0.04
Payphone	\$0.99